



Contra Costa Continuum of Care

PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATION COMMITTEE MEETING

AGENDA

Date: Thursday, February 17, 2022, 3 pm – 5 pm

Location: Join the meeting via Zoom

<https://us02web.zoom.us/j/81161944169?pwd=akh6RzU5d1hrajFBOUxoMIRzK2JTQT09&from=addon>

Call in information:

1-669-900-6833

Meeting ID: 811 6194 4169

Passcode: 504061

Time	Agenda Item	Presenter/Facilitator
3:00	<ul style="list-style-type: none"> • <u>Welcome and Introductions</u> 	- <i>Matt Mitchell, Focus Strategies</i>
	<ul style="list-style-type: none"> • <u>Review and Approval of Minutes</u> 	- <i>Matt Mitchell, Focus Strategies</i>
	<ul style="list-style-type: none"> • <u>Public Comment</u> - Open Period for public comment on items discussed or not listed on the agenda. 	- <i>Members of the public</i>
	<ul style="list-style-type: none"> • <u>Announcements</u> 	- <i>Matt Mitchell, Focus Strategies</i>
3:15	<ul style="list-style-type: none"> • <u>Proposal for Sponsoring Improvement Activities</u> <ul style="list-style-type: none"> • Supporting existing initiatives • The sponsorship role 	- <i>Christy Saxton, H3</i> - <i>Matt Mitchell, Focus Strategies</i>
3:35	<ul style="list-style-type: none"> • <u>Review of Existing and Planned Initiatives</u> <ul style="list-style-type: none"> • Coordinated entry system evaluation and redesign • Program models • Equity evaluation and workplan • Committee workgroups 	- <i>Shelby Ferguson, H3</i> - <i>Elaine de Coligny, EdeColigny Consulting</i> - <i>Jaime Jenett, H3</i> - <i>Matt Mitchell, Focus Strategies</i>
4:35	<ul style="list-style-type: none"> • <u>Discussion of Initiatives to Support</u> 	- <i>Matt Mitchell, Focus Strategies</i>
4:50	<ul style="list-style-type: none"> • <u>Next Steps</u> 	- <i>All</i>



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATION COMMITTEE MEETING

Commonly Used Acronyms and Terms

Acronym	Definition
APR	Annual Performance Report (for HUD homeless programs)
BOS	Board of Supervisors (Contra Costa County)
BCSH	California Business Consumer, Services and Housing Agency
CARE	Coordinated Assessment and Resource
CCACS/CCYCS	Contra Costa Adult Continuum of Service/ Contra Costa Youth Continuum of Services (H3 programs)
CDBG, CDBG-CV	Community Development Block Grant (federal and state programs) and the federal Community Development Block Grant CARES Act coronavirus allocation.
CESH	California Emergency Solutions and Housing program (state funding)
COH	Council on Homelessness
Continuum of Care (CoC)	Continuum of Care approach to assistance to the homeless. Federal grant program promoting and funding permanent solutions to homelessness.
Con Plan	Consolidated Plan, a locally developed plan for housing assistance and urban development under CDBG.
CES/CE	Coordinated Entry
CNWS	Concord Naval Weapons Station
CORE	Coordinated Outreach Referral, Engagement program
COVID-19	Coronavirus
DCD	Contra Costa Department of Conservation and Development
DOC	Department Operations Center
CDSS	California Department of Social Services
EHSD	(Contra Costa County) Employment and Human Services Division
EOC	Emergency Operations Center
ESG and ESG- CV	Emergency Solutions Grant (federal and state program) and the federal Emergency Solutions Grant CARES Act coronavirus allocation.
FMR	Fair Market Rent (maximum rent for Section 8 rental assistance/CoC grants)
HCD	Housing and Community Development (State office)
HCFC	Housing Coordinating and Financing Council (state governing board under BCSH)
HEAP	Homeless Emergency Aid Program (state funding)
HEARTH	Homeless Emergency and Rapid Transition to Housing (HEARTH) Act of 2009
HHAP	Homeless Housing and Assistance Program (state funding);
HMIS	Homeless Management Information System
HOME	Home Investment Partnerships (CPD program)
Homekey	California funding to support development of interim and permanent housing
HUD	U.S. Department of Housing and Urban Development (federal)
MHSA	Mental Health Services Act



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATION COMMITTEE MEETING

NOFO	Notice of Funding Opportunity
PHA	Public Housing Authority
Project Roomkey	COVID-related State funding program to support de-congregating homeless shelters using hotels/motels.
PSH	Permanent Supportive Housing
PUI	Persons Under Investigation
RFP/RFQ/LOI	Request for Proposal/Request for Qualifications/Letter of Intent related to funding opportunities
RRH	Rapid Rehousing
SAMHSA	Substance Abuse & Mental Health Services Administration
SRO	Single-Room Occupancy housing units
SSDI	Social Security Disability Income
SSI	Supplemental Security Income
TA	Technical Assistance
TAY	Transition Age Youth (usually ages 16-24)
VA	Veterans Affairs (U.S. Department of)
VASH	Veterans Affairs Supportive Housing
VI-SPDAT	Vulnerability Index – Service Prioritization Decision Assistance Tool

Contra Costa County COVID-19 Resources:

Please see below for additional resources on COVID-19.

Health Services COVID Data Dashboard- <https://www.coronavirus.cchealth.org/dashboard>

Health Services Homeless Specific Data Dashboard- <https://www.coronavirus.cchealth.org/homeless-dashboard>

Health Services COVID Updates- <https://www.coronavirus.cchealth.org/health-services-updates>

Health Services Homeless-Specific COVID Resources -<https://www.coronavirus.cchealth.org/for-the-homeless>



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATION COMMITTEE MEETING

MINUTES

Date: Thursday, January 20, 2022, 3 pm – 5 pm

Meeting recording:

https://us02web.zoom.us/rec/share/z_KeOjeQ5eOjnSrmOzCdUfCiaWs09ShHgqMrPJKuzG9vSOE5cjODea4Yq9GEluY2.btOHqCo9Lwdb4qJX

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	<ul style="list-style-type: none"> • <u>Announcements</u> 	- <i>Matt Mitchell, Focus Strategies</i>
3:10	<ul style="list-style-type: none"> • <u>Reorientation to PATH Innovations Committee</u> <ul style="list-style-type: none"> • Review purpose and baseline metrics • Review strategic framework and priorities identified by committee 	- <i>Jamie Klinger, H3</i> - <i>Nate French, Community Solutions</i>
3:30	<ul style="list-style-type: none"> • <u>Report Outs from Workgroups and Activities</u> <ul style="list-style-type: none"> • Data workgroup • Case conferencing workgroup • Empathy interviews 	- <i>Jamie Klinger, H3</i> - <i>Nate French, Community Solutions</i> - <i>Shawn Ray, San Pablo Police Department & Tony Ucciferri, Housing Authority of the County of Contra Costa</i>
4:30	<ul style="list-style-type: none"> • <u>Review Proposed Roadmap through June 2022</u> 	- <i>Matt Mitchell, Focus Strategies</i>
4:55	<ul style="list-style-type: none"> • <u>Next Steps</u> 	- <i>All</i>

Welcome and Introductions

Committee Members: Deanne Pearn, Shawn Ray, Teri House, Tony Ucciferri, Jo Bruno, Keva Dean, Pat Mims, Wayne Earl

Staff and Consultants: Jamie Klinger (H3), Jaime Jenett (H3), Jenny Robbins (H3), Shelby Ferguson (H3), Nate French (Community Solutions), Michele Byrnes (Homebase), Tracy Bennett (Focus Strategies), Matt Mitchell (Focus Strategies), Linda Ly (Focus Strategies)



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATION COMMITTEE MEETING

Review and Approval of Minutes

Minutes of the October 27, 2021 meeting were approved by roll call vote. Motion by Teri House, second by Shawn Ray.

Public Comment

There were no comments from the public.

Announcements

There were no announcements.

Reorientation to the PATH Innovations Committee

Purpose and Metrics:

Jamie Klinger reviewed the purpose of the committee, its history, and its relationship to the Council on Homelessness board. She discussed how the committee's goal of reducing unsheltered homelessness by 30% in one year fits into a broader plan to reduce unsheltered homelessness by 75% over three years. She reviewed which metrics have been identified for establishing baseline performance as well as progress on developing a new data dashboard.

The committee discussed the impact of COVID-19 on unsheltered homelessness and how the availability of both shelter and housing affect how people move through the homelessness response system. The committee asked about factoring Bay Area data into decision making and about getting perspectives from CORE outreach workers.

Strategic Framework and Priorities:

Nate French reviewed the strategic framework for reducing unsheltered homelessness. He highlighted the drivers that the committee has prioritized:

- Real-time data on unsheltered homelessness with cohesive measurement and stratified data that facilitates analysis
- Case conferencing to problem solve towards better outcomes
- Real-time understanding of resource gaps
- Empathy interviews

The committee discussed the 1-2-4 framework, a component of All Home's Regional Action Plan. All Home's model for resource allocation will be discussed at a future committee meeting. The committee discussed the importance of transparency and recommended best practices for outreach and incorporating people with lived experience of homelessness into the work.



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATION COMMITTEE MEETING

Reports Outs from Workgroups and Activities

Data Workgroup:

Jamie Klinger summarized the data workgroup's meeting in December, during which they reviewed improvements and changes to the data infrastructure, clarified measure definitions and methods for aggregating the data, and progress on developing new data dashboards. She also discussed the main findings from the baseline data analysis.

The data workgroup will meet next on January 24, 2022, 11am-12pm.

Case Conferencing Workgroup:

Nate French summarized the case conferencing workgroup's meeting in December. The workgroup identified the current state of case conferencing, including both multi-agency and within-agency case conferences. He reviewed strengths and opportunities for improvement identified by the workgroup. He also shared a definition for case conferencing and a set of fundamentals that improvement efforts will focus on.

Committee members asked about the role of the committee in relation to improvement activities, noting that committee members may not have expertise in all areas targeted for improvement. The role of the committee in relation to improvement activities along with the inclusion of people with lived experience and frontline workers will be discussed in a future committee meeting.

The case conferencing workgroup will meet next on February 8, 2022, 9am-11am.

Empathy Interviews:

Matt Mitchell summarized the empathy interview activity, which committee members were asked to complete. Tony Ucciferri and Shawn Ray reported out on their experiences interviewing people with lived experience. Deanne Pearn commented on her experience interviewing frontline workers.

Review Proposed Roadmap through June 2022

Matt Mitchell reviewed a proposed timeline of activities for the committee through June 2022. Activities include identifying key results and improvement work to initiate, establishing quarterly data reviews, and assessing progress.

Next Steps

H3 and Focus Strategies will assemble a packet of materials for new committee members and will extend invitations for the workgroups to new committee members.

The PATH Innovations Committee will meet next on February 17, 2022, 3pm-5pm.



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATION COMMITTEE MEETING

Additional Attendees

In addition to the facilitators, H3 staff, and Committee members listed, the following people attended the Zoom session:

- Jai De Lotto (Department VA Homeless Program), Dough Leich (Multi-Faith ACTION Coalition), Dale Harrington (upcoming member of ACoA and CAB), Gita Bahramipour, William Goodwin (Resident Empowerment Program Leader, Hope Solutions/ Board Member, East Bay Housing Organizations)



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE

February 17, 2022, 3:00 – 5:00

WELCOME & INTRODUCTIONS

Matt Mitchell, Focus Strategies

PATH Innovations Committee is comprised of a diverse group of community stakeholders and CoC partners who commit to leading, monitoring, implementing, and assigning priorities to reduce unsheltered homelessness by 30% in year one (December 2022).

INTRODUCTIONS

CQI Committee Members

H3 Staff

Community Solutions

Focus Strategies

Stakeholders

REVIEW & APPROVE MINUTES

Matt Mitchell, Focus Strategies

ACTION ITEM

- Review and approve minutes from the January 20, 2022 PATH Innovations Committee meeting.



PUBLIC COMMENT

Matt Mitchell, Focus Strategies

Open period for public comment on items discussed or not listed on the agenda.

ANNOUNCEMENTS

Matt Mitchell, Focus Strategies

PROPOSAL FOR SPONSORING IMPROVEMENT ACTIVITIES

Christy Saxton, H3

Matt Mitchell, Focus Strategies

SUPPORTING
EXISTING
INITIATIVES

Christy Saxton, H3

THE SPONSORSHIP ROLE

Matt Mitchell, Focus Strategies

SPONSORING IMPROVEMENT PROJECTS



VISION

- Ensure alignment with goal to reduce unsheltered homelessness
- Set priorities
- Foster improvement culture



SUPPORT

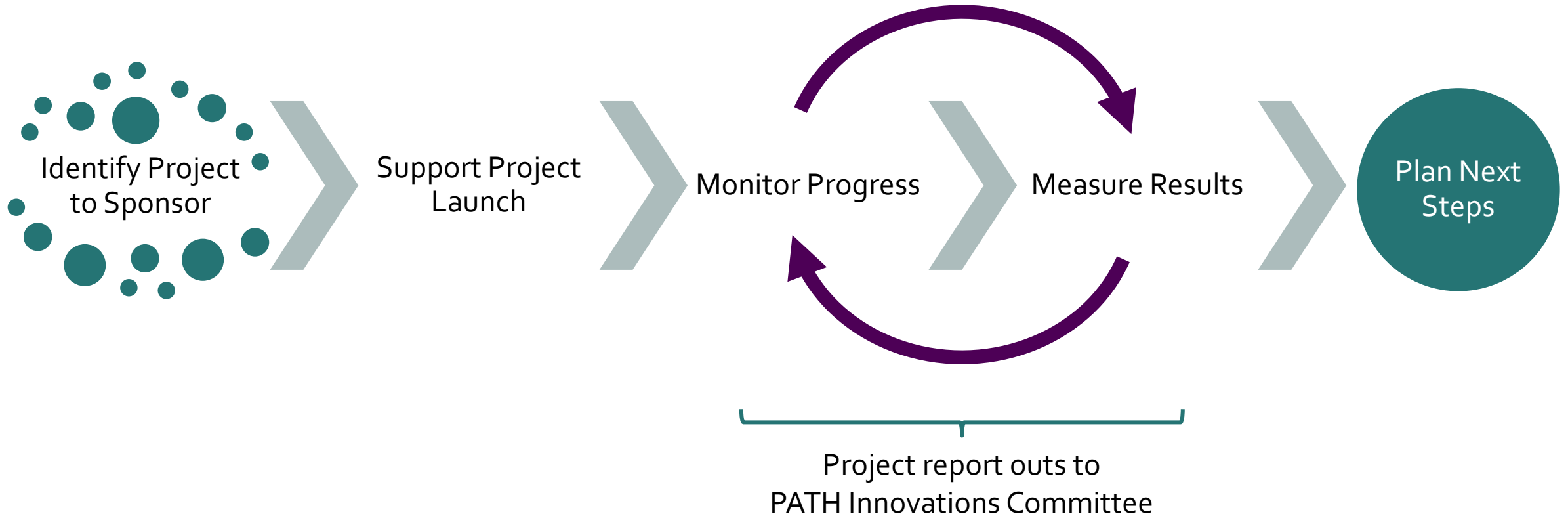
- Monitor progress and provide support
- Emphasize learning and iteration
- Advocate for resources



OUTCOMES

- Measure results
- Share learnings with the community
- Plan next steps

THE SPONSORSHIP PROCESS



PROPOSAL
DISCUSSION

Feedback from the committee

REVIEW OF EXISTING AND PLANNED INITIATIVES

Shelby Ferguson, H3

Elaine de Coligny, EdeColigny Consulting

Jaime Jenett, H3

Matt Mitchell, Focus Strategies

COORDINATED
ENTRY SYSTEM
EVALUATION
AND REDESIGN

Shelby Ferguson, H3

Drivers that CES Redesign may impact

Reducing unsheltered homelessness by 30% by December 2022

Data

A local data culture that is shared by everyone and drives results

Real-time data on unsheltered homelessness in Contra Costa County

Integrated and cohesive measurement across initiatives

Stratified data that facilitates analysis and insights for improvement

Access to a System of Support

Well-coordinated outreach and shelter services designed to clear the path for housing

A low-barrier shelter system that facilitates connections to additional supports and housing

Case conferencing to problem-solve towards better outcomes

Entry points easily accessible by anyone experiencing homelessness

Housing-focused street outreach with the tools and capability to respond to a wide spectrum of human needs.

Pathways to Permanent Housing:

Fast, clear processes to access permanent housing

Utilize RRH to facilitate housing from street to home

Flexible funding to accelerate housing processes

Housing navigation support is well-resourced and clearly scoped

Homelessness diversion supports at access points

Strong Cross-Sector Partnerships

Strong partnerships and collaboration with municipalities and public services

Healthcare and behavioral health integration and supports

Close collaboration with municipalities, state and other public services

Strategic property investments and partnerships

A Flexible Pipeline of Resources

A pipeline of permanent housing and services to fill the gaps necessary to achieve our aim.

A collaborative of private and public funders dedicated to the goal

Real-time understanding of resource gaps

Operationalize 1-2-4 resource ratios for unsheltered initiative

Equity

Continuous Quality Improvement

System-Wide Transparency, Communication and Best Practice Adoption

PROGRAM MODELS

Elaine de Coligny, EdeColigny Consulting

Drivers that Program Model work may impact

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EQUITY
EVALUATION
AND
WORKPLAN

Jaime Jenett, H3

EQUITY WORK RECAP

Racial Equity Action Lab (REAL)

- CoC plus other stakeholders participated in 6 month project
- Project Statement:
 - Strategic plan
 - Increase opportunities to strengthen/amplify/elevate the voices of consumers
 - Build communication channels and relationships

C4 Innovations

- Trainings
- Consumer Engagement Guide
- Equity Assessment

Recommendations

Build capacity and infrastructure to ensure sustainability of racial equity work

Develop a plan for integrating partners with lived experience into decision-making processes

Engage in community-led process to develop a more equitable assessment and prioritization process

Deepen CoC shared language and continued conversations on race

Staff trainings on anti-racism, mitigating implicit bias, LGBTQ+ allyship, cultural humility, etc. in addition to Trauma-Informed Care

Start with existing data and move from awareness to action planning with an Equitable Results Framework

Create client-centered services and process

- Client collaboration on decision making
- Clear messaging and information on readily available services

Conduct a system mapping of all CoC programs to identify what policies and practices may be perpetuating inequities

Prioritize the use of qualitative data and disaggregated quantitative data in system planning to address inequities

NEXT STEPS

- COH Equity Working Group
 - Map Existing Work to Recommendations
 - Decide who holds Equity work at Council level
 - Develop Equity Work Plan

Reducing unsheltered homelessness by 30% by December 2022

Drivers that Equity Workplan may impact

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REVIEW OF COMMITTEE WORKGROUPS

Matt Mitchell, Focus Strategies

Reducing unsheltered homelessness by 30% by December 2022

Drivers that Committee Workgroups will impact

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DISCUSSION OF INITIATIVES TO SUPPORT

Matt Mitchell, Focus Strategies

DISCUSSION OF INITIATIVES TO SUPPORT

Which work does the Committee want to sponsor?

What information does the Committee need to make that decision?

What other ideas does the Committee have?

NEXT STEPS

Matt Mitchell, Focus Strategies

ROADMAP REVIEW

By June 2022, the PATH Innovations Committee will:

- Identify key results and improvement work
- Sponsor improvement work on system processes
- Establish quarterly data review process
- Map and analyze system resources
- Assess the initiative's progress



UPCOMING MEETINGS

- **PATH Innovations Committee Meetings**
 - 3rd Thursday of each month, 3:00-5:00
 - March 17
 - April 21
 - May 19
 - June 16
- **Data Workgroup**
 - March 3, 8:30-10:00
- **Case Conferencing Workgroup**
 - March TBD