



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

AGENDA

DATE: Thursday, September 21st, 2023, 9:00 am – 11:00 am

LOCATION:

2120 Diamond Blvd, Concord – McMorrow Training Room ([map](#))

While the use of masking is not required, it is recommended. Masks will be available at the meeting.

PUBLIC ACCESS:

The public may attend this meeting in person at the above location. The public also may attend this meeting remotely via Zoom or call-in. Login information and call-in information is provided below.

HOW TO JOIN THE MEETING VIA ZOOM:

https://us02web.zoom.us/join/zoom/register/tZwozemopjstGNNAJIO78yDKv_ZDRAPxJR-g

HOW TO JOIN THE MEETING VIA CALL-IN:

1-669-900-6833

Meeting ID: 885 6008 0727

Passcode: 718157

Time	Agenda Item	Presenter/Facilitator
9:00	Welcome and Introductions	- <i>Matt Mitchell, Focus Strategies</i>
	Hybrid Meeting Norms	- <i>Matt Mitchell, Focus Strategies</i>
	Review and Approval of Minutes	- <i>Matt Mitchell, Focus Strategies</i>
	Public Comment – Open Period for public comment on items discussed or not listed on the agenda.	- <i>Members of the public</i>
9:20	Built for Zero Prevention Funding – Update on new funding and activities from Prevention Learning Cohort	- <i>Shelby Ferguson, H3</i>
9:35	2024 Workplan Development and Feedback – Discussion on Committee’s role, goal, and structure for the upcoming year	- <i>Jamie Schechter, H3</i> - <i>Shelby Ferguson, H3</i>
10:20	Stakeholder Spotlight: BALA – Presentation from Bay Area Legal Aid on homelessness prevention partnership	- <i>Abby Khodayari, BALA</i>
10:50	Announcements	- <i>All</i>
10:55	Next Steps	- <i>Matt Mitchell, Focus Strategies</i>



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

HOW TO PROVIDE PUBLIC COMMENT:

Persons who wish to address the Council on Homelessness during public comment on matters within the jurisdiction of the Council on Homelessness that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should stand where they are sitting when called upon. Those participating via Zoom should indicate they wish to speak by using the “raise your hand” feature in the Zoom app. Those calling in should indicate they wish to speak by dialing *9 on their phone. All public comments will be limited to 2 minutes per speaker.

For assistance with remote access contact: contracostacoc@cchealth.org or call 925-608-6700
Public comments may also be submitted before the meeting by email at contracostacoc@cchealth.org or by voicemail at 925-608-6700. Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the Contra Costa Council on Homelessness to a majority of members less than 72 hours prior to that meeting are available for public inspection at 2400 Bisso Lane, Building D, 2nd Floor, Concord, CA 94520 during normal business hours. Public comment may be submitted via electronic mail on agenda items at least one full workday prior to the published meeting time. The Contra Costa Council on Homelessness will provide reasonable accommodations for persons with disabilities planning to attend meetings. Contact the H3 office at least 72 hours before the meeting: Phone: (925) 608-6700; Email: cchomelesscouncil@cchealth.org



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

Commonly Used Acronyms and Terms

Acronym	Definition
APR	Annual Performance Report (for HUD homeless programs)
BOS	Board of Supervisors (Contra Costa County)
BCSH	California Business Consumer, Services and Housing Agency
CARE	Coordinated Assessment and Resource
CCACS/CCYCS	Contra Costa Adult Continuum of Service/ Contra Costa Youth Continuum of Services (H3 programs)
CDBG, CDBG-CV	Community Development Block Grant (federal and state programs) and the federal Community Development Block Grant CARES Act coronavirus allocation.
CESH	California Emergency Solutions and Housing program (state funding)
COH	Council on Homelessness
Continuum of Care (CoC)	Continuum of Care approach to assistance to the homeless. Federal grant program promoting and funding permanent solutions to homelessness.
Con Plan	Consolidated Plan, a locally developed plan for housing assistance and urban development under CDBG.
CES/CE	Coordinated Entry
CNWS	Concord Naval Weapons Station
CORE	Coordinated Outreach Referral, Engagement program
COVID-19	Coronavirus
DCD	Contra Costa Department of Conservation and Development
DOC	Department Operations Center
CDSS	California Department of Social Services
EHSD	(Contra Costa County) Employment and Human Services Division
EOC	Emergency Operations Center
ESG and ESG- CV	Emergency Solutions Grant (federal and state program) and the federal Emergency Solutions Grant CARES Act coronavirus allocation.
FMR	Fair Market Rent (maximum rent for Section 8 rental assistance/CoC grants)
HCD	Housing and Community Development (State office)
HCFC	Housing Coordinating and Financing Council (state governing board under BCSH)
HEAP	Homeless Emergency Aid Program (state funding)
HEARTH	Homeless Emergency and Rapid Transition to Housing (HEARTH) Act of 2009
HHAP	Homeless Housing and Assistance Program (state funding);
HMIS	Homeless Management Information System
HOME	Home Investment Partnerships (CPD program)
Homekey	California funding to support development of interim and permanent housing
HUD	U.S. Department of Housing and Urban Development (federal)
MHSA	Mental Health Services Act



Contra Costa Continuum of Care

PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

Acronym	Definition
NOFO	Notice of Funding Opportunity
PHA	Public Housing Authority
Project Roomkey	COVID-related State funding program to support de-congregating homeless shelters using hotels/motels.
PSH	Permanent Supportive Housing
PUI	Persons Under Investigation
RFP/RFQ/LOI	Request for Proposal/Request for Qualifications/Letter of Intent related to funding opportunities
RRH	Rapid Rehousing
SAMHSA	Substance Abuse & Mental Health Services Administration
SRO	Single-Room Occupancy housing units
SSDI	Social Security Disability Income
SSI	Supplemental Security Income
TA	Technical Assistance
TAY	Transition Age Youth (usually ages 16-24)
VA	Veterans Affairs (U.S. Department of)
VASH	Veterans Affairs Supportive Housing
VI-SPDAT	Vulnerability Index – Service Prioritization Decision Assistance Tool
<p><i>Contra Costa County COVID-19 Resources:</i> Please see below for additional resources on COVID-19. Health Services COVID Data Dashboard- https://www.coronavirus.cchealth.org/dashboard Health Services Homeless Specific Data Dashboard- https://www.coronavirus.cchealth.org/homeless-dashboard Health Services COVID Updates- https://www.coronavirus.cchealth.org/health-services-updates Health Services Homeless-Specific COVID Resources -https://www.coronavirus.cchealth.org/for-the-homeless</p>	



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE

September 21, 2023, 9:00 – 11:00 am

WELCOME & INTRODUCTIONS

Matt Mitchell, Focus Strategies

PATH Innovations Committee is comprised of a diverse group of community stakeholders and CoC partners who commit to leading, monitoring, implementing, and assigning priorities to reduce unsheltered homelessness by 75% by the end of 2024.

ROLL CALL

PATH Innovations Committee Members

Just Cause

- A need to care for a child, parent, grandparent, grandchild, sibling, spouse, or domestic partner;
- A contagious illness that prevents a member from attending in person;
- A need related to a physical or mental disability that is not otherwise accommodated for; or
- Travel while on official business of the body or another state or local agency.

Emergency Circumstances

- A physical or family medical emergency that prevents a member from attending in person.

VIRTUAL ATTENDANCE EXEMPTION

Deanne Pearn

Iman Novin

Juno Hedrick

Shawn Ray

Teri House

Tony Ucciferri

Wayne Earl

COMMITTEE MEMBERS

INTRODUCTIONS

H3 Staff
Focus Strategies
Stakeholders

HYBRID MEETING NORMS

Matt Mitchell, Focus Strategies

HYBRID MEETING NORMS

1. Masking is recommended but not required (masks are available)
2. Social distancing – red = please keep safe distance, green = ask first
3. Raise your hand (actual or virtual) before speaking
4. Say your name and if you're a Committee member before speaking
5. 2-minute timer for public comments
6. Maintain a safe and respectful environment, even when disagreeing
7. Make and take space – consider your privilege and other voices who are in and not in the room
8. Minimize distractions like side conversations and cell phone use
9. Food and drink – please clean up and be mindful of smells and allergens

HYBRID MEETING NORMS

An individual may be asked to leave should they behave in a manner that threatens the safety of the group or does not honor these meeting norms.

REVIEW & APPROVE MINUTES

Matt Mitchell, Focus Strategies

ACTION ITEM

- Approve minutes from the August 17, 2023, PATH Innovation Committee meeting.



PUBLIC COMMENT

Matt Mitchell, Focus Strategies

Open period for public comment on items discussed or not listed on the agenda.

BUILT FOR ZERO PREVENTION FUNDING

Shelby Ferguson, H3

BUILT FOR ZERO- COMMUNITY SOLUTIONS FUNDING

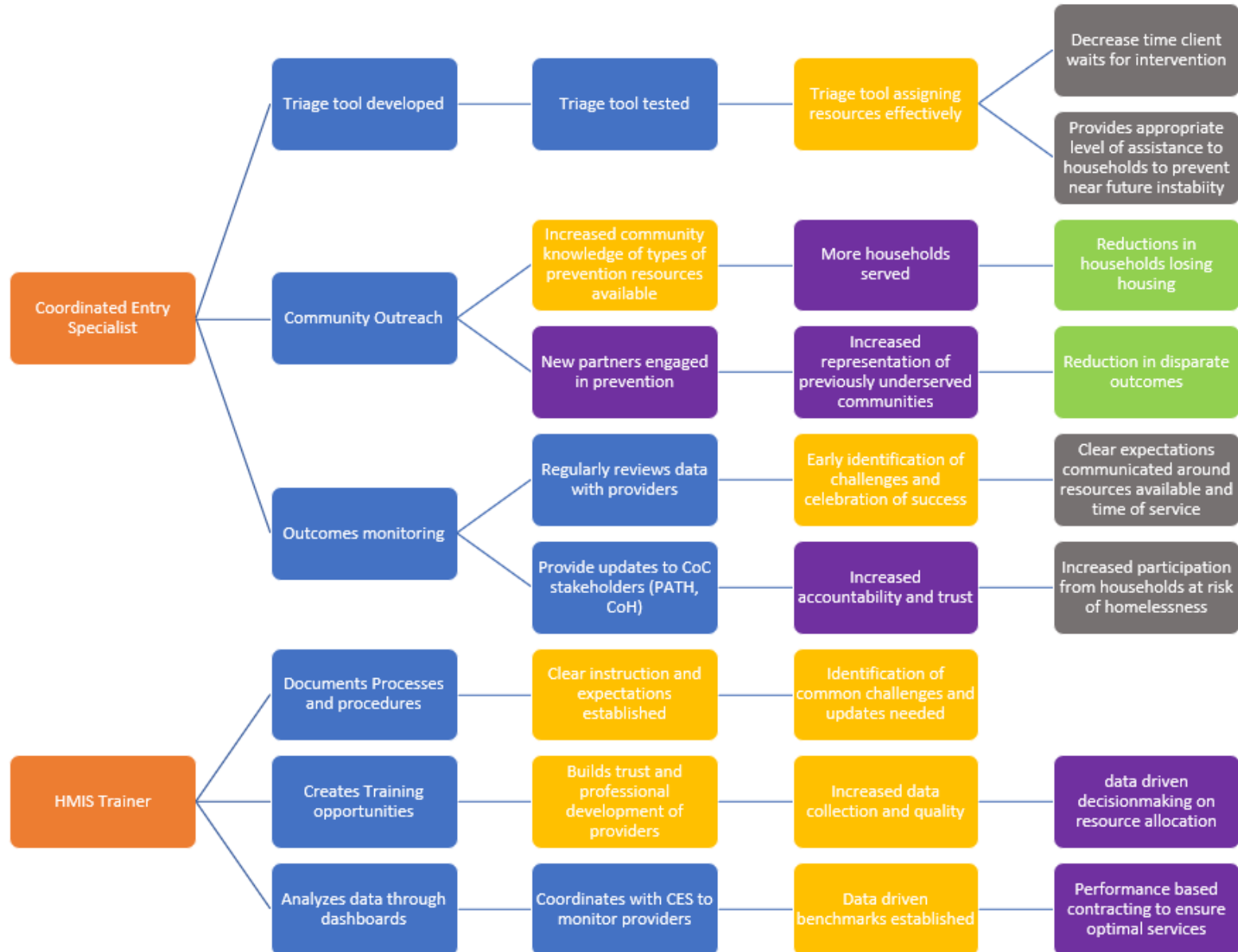
- Investment funds to communities testing and implementing new or proven models such as:
 - Diversion Pilot (reducing inflow)
 - Mental Health Triage (reducing inflow)
- One-time funds
- Contra Costa was approved for **\$194,955** to assist in funding a Coordinated Prevention Program

BUILT FOR ZERO- COMMUNITY SOLUTIONS FUNDING

- Funding will be used to fund 2 positions within H3
 - **Coordinated Entry (CE) Specialist**: To support prevention work through tool development and implementation, community outreach & outcomes monitoring
 - **HMIS Trainer**: To support prevention work through documenting processes and procedures, developing trainings and analyzing prevention data

Prevention Outcome Map

| Orange = Input, Blue = action, Gold = process outcome, Grey = client outcome, Purple = Community impact, Green = Strategic Aim



2024 WORKPLAN DEVELOPMENT AND FEEDBACK

Jamie Schechter, H3

Shelby Ferguson, H3

2024 COMMITTEE WORKPLAN

By the end of 2023, all Council on Homelessness Committees will develop workplans for calendar year 2024*

The workplans will:

- Outline the Committee's activities for the year
- Clarify connections between activities and the Committee's objectives
- Roll up to a high-level workplan for Council on Homelessness

*The PATH Committee will adopt a final workplan at the November 2023 meeting

RECAP OF PROGRESS IN THE LAST YEAR

Prevention and Rapid
Rehousing expansion through
Measure X

Worked with additional East
County Providers

Increased flexible funding
through Measure X, HHAP,
and HHIP

Expanded landlord incentive
funds

RECAP OF PROGRESS IN THE LAST YEAR

Provided additional training
for 211 and referring
providers

Increased the number of
Prevention providers

Improved messaging through
the Equity Committee and a
refined Coordinated Entry
flyer

Reviewed data with providers
& committees on a quarterly
basis

PATH COMMITTEE'S ROLE

Discussion Questions:

- What worked well this year?
- What would you like to change for next year?
- What are this Committee's superpowers?

GOALS AND PRIORITIES

2023 Goal

The PATH Innovations Committee monitors projects related to the countywide goal of reducing unsheltered homeless in Contra Costa County by 75% by 2024

Discussion question:

- How should the goal be adjusted for 2024 and beyond?

GOALS AND PRIORITIES

2023 Priorities

1. Reduce Unsheltered Homelessness by 75% by 2024
2. Prevention/Rapid Exit implementation
3. Explore flexible funding opportunities (CalAim, HHIP, Measure X)
4. Increase education about Prevention/Rapid Exit
5. Engage in PDSA cycles to test innovations

Discussion questions:

- Which priorities should we keep for 2024? Which should we adjust?

COMMITTEE STRUCTURE AND LOGISTICS

Discussion Questions:

- Who is planning on being on the PATH Committee next year?
- Does the frequency of meetings meet your needs?
- Does the location of meetings meet your needs?

STAKEHOLDER
SPOTLIGHT:
BAY AREA LEGAL AID
(BALA)

Abby Khodayari, BALA

LEGAL ISSUE SPOTTING

Abby Khodayari

Bay Area Legal Aid

WHAT IS THE H₃ AND BAY LEGAL MLP?

- Hoping to continue funding
- Eviction Case: Single father was being evicted from subsidized housing because he had been labeled as “aggressive” by management when he complained that his heater was not working. Eviction had already been filed and discovery served on the client when Bay Legal stepped in. We were able to get the eviction dismissed and the client still lives in his home.
- Eviction Case: Family was being evicted because the mother had been sick and unable to pay her rent. Was still unable to return to work. We were able to get one UD against her dismissed due to a defect in the eviction notice, and then negotiate a favorable move out deal.

OTHER “WINS”

- Followed up with the Housing Authority to get a response to outstanding Reasonable Accommodation requests
- One referral had been denied housing based on her credit report showing an erroneous debt. Assisted her with appealing that debt and having Experian remove it from her credit report.
- Have requested reasonable accommodations
- Assisted with appealing housing denials

THIS IS ALL THANKS TO H₃ CASE MANAGERS!

- Identifying Legal Issues with your clients
- Taking the time to explain the referral process and fill out the form
- Helping us with follow up: scheduling meetings, tracking down clients, letting us know their availability

HOW: CONNECTING H₃ CLIENTS TO LEGAL SERVICES

- Case worker or provider assess that they need legal assistance
- Case worker makes a referral
- Bay Legal reviews referral
- We initiate a service or let you know** (usually!) why we can't initiate a service



LEGAL SERVICES OFFERED

The issues we focus on:

- Family Law for Survivors of Interpersonal Violence
- Immigration for Survivors of Interpersonal Violence
 - **Housing**
 - Problems with SSI
- Problems with other Public Benefits (Food Stamps, CalWORKs, etc.)
 - Consumer Law
 - Traffic Tickets/Reentry
 - Juvenile Record Sealing

HOUSING ISSUES

- **What Bay Legal can do:**

- Eviction Defense in certain cases
 - ***If received Court papers we tell case managers to mark URGENT (only 5 days to respond) and refer immediately*
- Request reasonable accommodations due to disability
- Investigation and possibly help with housing denials
- Help with Section 8 and subsidized housing related issues
- Housing discrimination complaints

- **What Bay Legal cannot do:**

- Cannot help or provide find housing
- Sue for habitability issues
- Cannot help with roommate/neighbor issues
 - **If interpersonal violence – refer for possible RO*

HOW: YOU MAKE THE REFERRAL

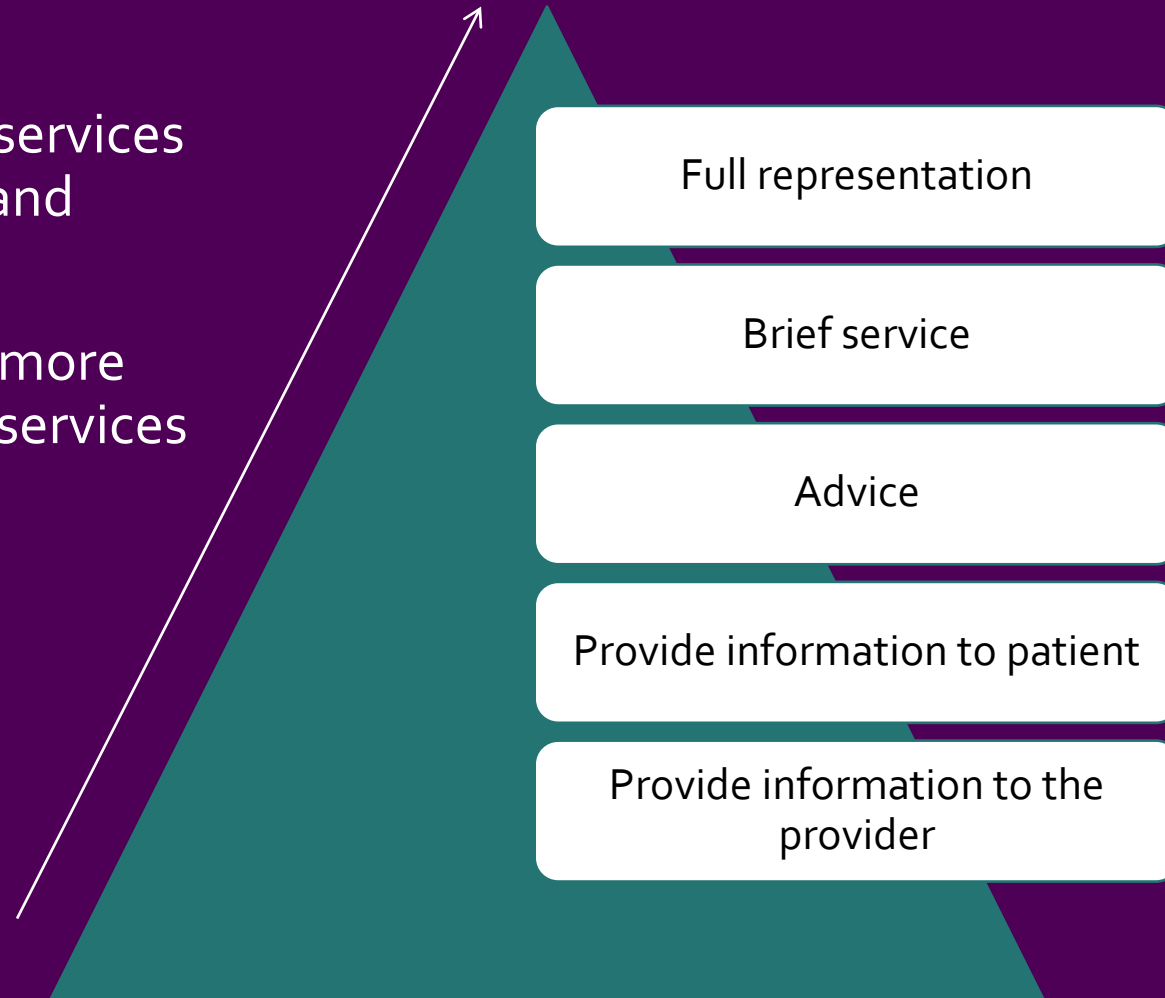
- Discuss with the potential client whether they would like legal assistance. Tell them about us, and that they can always change their mind, and that anything they tell us is confidential.
- Let them know we will assess their case, but that **they are not guaranteed to get representation or even a call-back.**
- Put as much detail as possible on the referral form and attach Notices of Action or Eviction Notices.
- Email the form to CCCMLP@baylegal.org.

HOW: WE REVIEW THE REFERRAL

- Sometimes we will reach back out to the case manager for some additional information
- We may discuss the referral with our team and supervising attorney
- We strive to make two calls to the referral within a week. If we are unsuccessful, we usually will let the case worker know.
- If it makes sense, once we speak to the client we complete an intake by phone and then open a case
- Can provide information, advice, brief services, or full representation

HOW: WE PROVIDE A SERVICE

- We provide a variety of services depending on the case and capacity
- Higher on the pyramid: more intensive, less frequent services



Full representation

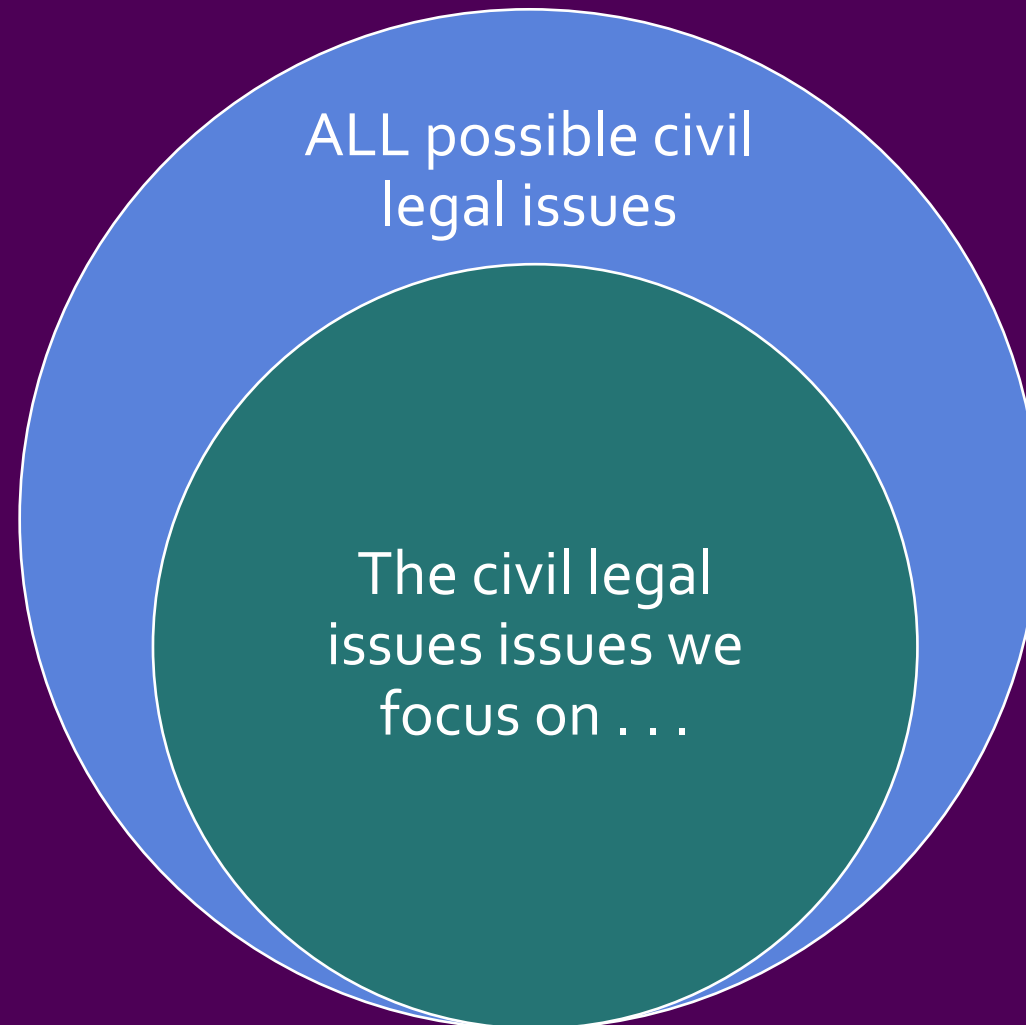
Brief service

Advice

Provide information to patient

Provide information to the provider

WHAT: CIVIL LEGAL ISSUES



..... WHAT ABOUT THE ISSUES WE DON'T FOCUS ON?

Other Possible Legal Issues...

- Criminal Defense
 - DUI's
- Personal Injury
- Medical Malpractice
- Employment Law
- Roommate Disputes
- Family Law without Interpersonal Violence
- Immigration without Interpersonal Violence

... You should:

- 1) Refer to another agency
- 2) If you don't know who to refer to or contact, send an email to us and we will attempt to help with connecting to legal assistance
- 3) When in doubt, can also call:
Legal Advice Line: 800-551-5554

HABITABILITY

- Every landlord has duties under the Implied Warranty of Habitability
- If the landlord does not:
 - Put the landlord on “Formal Written Notice” with a reasonable deadline for work to be completed
 - If landlord does not complete repairs, tenant can sue
- Do NOT withhold rent!

EVICTION DEFENSE – WHAT CAN BAYLEGAL DO?

- Review Eviction Notices
- File Answers or other responsive pleadings
- Represent at hearings, issue conferences, and trial
- IDEALLY get case dismissed!
- We can also negotiate a settlement
 - Repayment plan
 - Behavioral Stipulation
 - Move out agreement

WHAT ARE FAIR HOUSING LAWS?

The fair housing laws make it illegal

1. To treat a person differently in the **renting, buying, or occupying of a home,**
2. Because of that person's membership in a **protected class.**

PROTECTED CLASSES

Federal Law

- Race/Color
- National Origin/
Ancestry (language)
- Gender/
Sexual Harassment
- Familial Status
- Physical/Mental Disability
- Religion

California Law Additions to Federal Classes

- Marital Status
- Sexual Orientation
- Source of Income
- Age

EXAMPLES OF FAIR HOUSING DISCRIMINATION

- 1. Intentionally treating someone differently**
- 2. Disparate Impact:** creating rules, policies or practices that look neutral, but hurt those in the protected class.
- 3. Sexual Harassment/Domestic Violence.**
- 4. Denying reasonable accommodation for a disability.**

CONTACT US!
ABBY KHODAYARI, ESQ.

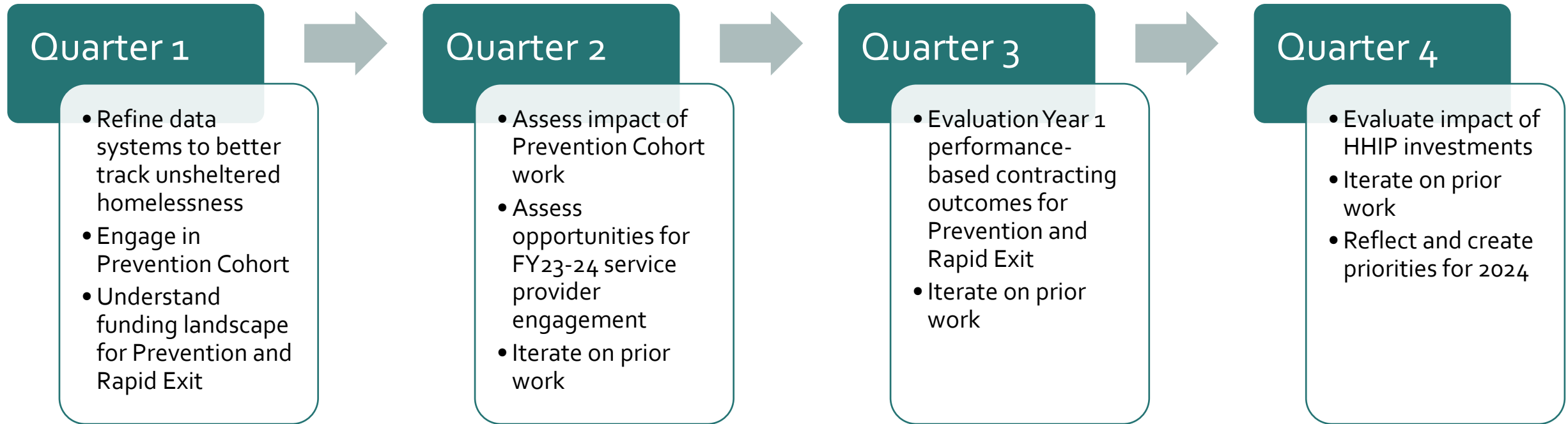
Bay Area Legal Aid
akhodayari@baylegal.org
(510) 903-2623

ANNOUNCEMENTS

NEXT STEPS

Matt Mitchell, Focus Strategies

2023 ROADMAP



UPCOMING COMMITTEE MEETINGS

- October 19, 2023
- November 16, 2023
- *December 21, 2023, meeting will be canceled



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

MINUTES

DATE: Thursday, August 17th, 2023, 9:00 am – 11:00 am

RECORDING OF MEETING:

<https://us02web.zoom.us/rec/share/vvUXpUTeQw-Et13hQDe59UwdE6i9dqDghUh5bmEjCbQ-00lsmi52LclgJbd8BR7Z.yuEL463-S4GgOH0Z>

PASSCODE:

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Time	Agenda Item	Presenter/Facilitator
9:00	Welcome and Introductions	- <i>Matt Mitchell, Focus Strategies</i>
	Hybrid Meeting Norms	- <i>Matt Mitchell, Focus Strategies</i>
	Review and Approval of Minutes	- <i>Matt Mitchell, Focus Strategies</i>
	Public Comment – Open Period for public comment on items discussed or not listed on the agenda.	- <i>Members of the public</i>
9:20	Unsheltered Data Dashboard Review – Quarterly review of unsheltered metrics	- <i>Dana Ewing, H3</i>
9:40	Data Deep Dive – Discussion of outcomes data from the 2023 Annual Report	- <i>Dana Ewing, H3</i>
10:00	Accomplishments and Looking Ahead – Update on opportunities identified in by the Committee in August 2022	- <i>Shelby Ferguson, H3</i>
10:20	Stakeholder Spotlight: City of Antioch – Presentation on city-level homelessness prevention efforts	- <i>Teri House, City of Antioch</i>
10:40	Announcements	- <i>All</i>
10:45	Next Steps	- <i>Matt Mitchell, Focus Strategies</i>



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

Welcome and Introductions

Committee Members in Attendance: Deanne Pearn (virtual), Juno Hedrick (virtual), Iman Novin, Shawn Ray, Teri House, Tony Ucciferri, Wayne Earl

Staff and Consultants: Dana Ewing (H3), Caroline Miller (H3), Shelby Ferguson (H3), Mary Fitzgerald (H3), Deborah Keenan (H3), Matt Mitchell (FS), Matt Lemon (FS)

Additional Attendees: Jo Bruno (Delta Peers), Stephanie Stovall (Contra Costa Health), Kalil Macklin (Anthem Blue Cross), Carl Mason (Hope Solutions)

Hybrid Meeting Norms

Matt Mitchell described hybrid meetings norms including a recommendation to wear masks in person, practicing social distancing, raising your hand, saying your name before speaking and maintaining a safe and respectful environment. Individuals who behave in a manner that threatens the safety of the group or that does not honor meeting norms may be asked to leave.

Review and Approval of Minutes

Teri House made a motion to approve the minutes from July 20, 2023. Wayne Earl seconded the motion. There was no discussion. The motion passed unanimously.

Public Comment

No public comment was offered.

Unsheltered Data Dashboard Review

Dana Ewing presented results from the Unsheltered Data Dashboard for the January 2023 through March 2023 reporting period. She presented data on the number of households experiencing unsheltered homelessness during the quarter and the number active at the end of the quarter; the number of households moving from unsheltered homelessness to permanent housing and to shelter; the average length of time households were unsheltered and in shelter; the number of households moving from shelter to permanent housing; the number of households moving from shelter and housing to unsheltered status; and the number of households experiencing unsheltered homelessness for the first time.

Shelby Ferguson asked how many of the 132 households who moved from housing to unsheltered status came from programs compared to how many came from market rate or other housing in the community. Dana Ewing noted that they could look at the data, but that very few were from programs.

Dana Ewing reviewed the demographics of unsheltered households. She noted that these measures stay relatively consistent across reporting periods. The proportion of households by race ranged from 2 percent for Native Hawaiian/Other Pacific Islander and Asian American/Asian households to 46% for



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white households. About 20% of households were Hispanic/Latinx and 86% of households had at least one disabling condition.

Dana Ewing reviewed the percentage of unsheltered households with exits to shelter or permanent housing by race and ethnicity. The data showed the rates were lowest for Asian American/Asian households and highest for multiple race households. Deanne Pearn asked what the rates were showing. Dana Ewing stated that the rates were the percentage within each category with an exit to shelter or permanent housing and not the proportion of total exits.

Dana Ewing reviewed the average number of days unsheltered prior to entering shelter by race and ethnicity. The average number of days was lowest for Native American/Alaska Native/Indigenous households and longest for Asian American/Asian households, though Dana Ewing thought the long length of time for Asian American/Asian households maybe skewed because relatively few households were served.

Dana Ewing reviewed takeaways from the data including the low percentage of exits from unsheltered to shelter or permanent housing; the low percentage of households newly unsheltered; the low percentage of sheltered households exiting to housing; the wide range in number of days unsheltered; and the range in percentage of exits to permanent housing or shelter by race and ethnicity.

Dana Ewing reviewed changes compared to the previous quarter. She noted that there was only a difference of two people active at the end of the quarter compared to the prior quarter; an increase in the total number served; an increase of 63% (34 people) in the number of households exiting to permanent housing; and an increase of about 70 people moving from shelter or permanent housing to unsheltered status, among other changes. Dana Ewing stated that the number in each category can make a large impact on the percent change.

Iman Novin asked why there are more exits from shelter to permanent housing than from unsheltered to permanent housing. Dana Ewing stated that programs serving unsheltered households, including outreach and care centers, are designed to connect people to shelter and thus the number will be higher than the number that go directly to permanent housing. Shelby Ferguson noted that people in shelter have access to different levels and types of case management as well.

Iman Novin asked why the data show that more people are entering into unsheltered homelessness than exiting. Dana Ewing noted that those figures could benefit from additional context as the number who are unsheltered is not as large as those in housing. Teri House asked if the data reflects diversion efforts. Shelby Ferguson noted that Rapid Exit from shelter would be captured in this data. Deanne Pearn noted that the 289 people entering unsheltered status highlights the need for prevention work since these are folks who are losing their housing.

Dana Ewing reviewed takeaways about the changes from the previous quarter. Overall positives included an increase in the number of exits from unsheltered to shelter and to housing; a decrease in



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the length of time unsheltered prior to shelter or housing; and a decrease in the length of time sheltered prior to housing. Areas for improvement included the number actively being served at the end of the reporting period, the increase in the total number served, the increase in the number becoming unsheltered from shelter or housing, and the increase in the number newly experiencing unsheltered homelessness.

Wayne Earl asked about the time period captured and noted that some abatement efforts may have impacted the numbers. He noted that some people may have gone into temporary housing that is not shelter and other people may have gotten into navigation programs. Dana Ewing stated that some of the data points could reflect that impact, though it would be a small proportion of the overall number served. Shelby Ferguson and Dana Ewing noted that the data only shows households who entered HMIS and were unsheltered prior to entry.

Deanne Pearn stated that the data show more flow in the system with people moving through the system faster. She noted that one of the tools they had was Emergency Housing Vouchers and that they had just reached 200 households moved into housing. She stated it would be helpful to see what type of permanent housing people were exiting to. Dana Ewing noted that they do have the data, though it was not shown in this presentation.

Shawn Ray stated that it would be helpful to be able to track what happens to people after cleanup efforts to see how many took up services and noted this would help to better tailor those services. Dana Ewing noted that H3 is talking about targeting services for different populations and provided an example of families taking up services at potentially higher rates. Shawn Ray noted that they are tracking their own data for their homeless outreach efforts now and stated it was amazing to see how many conversations officers were having with people and how much they got to know about them. Tony Ucciferri and Dana Ewing asked what the department is doing with the data and whether there are summaries available. Shawn Ray stated that data collection started last September and is progressing as people build trust. He noted that the data is internal for now but that there have been conversations about making it more accessible and provided an example of how many people are impacted during cleanup activities around railroads.

Data Deep Dive - Annual Report

Dana Ewing presented information from the 2022 Annual Report that includes data describing the population served, analyzes issues related to equity, and talks about housing opportunities and partnerships. She reviewed data comparing 2022 to 2019 that showed an increase in the number of households in HMIS and in the PIT count, as well as some changes in the types of households served. She also reviewed data from 2022 on the types of programs used; race and ethnicity; age groups; and disabling conditions.

Dana Ewing reviewed data on exits to permanent housing overall and by subpopulation. Overall exits to permanent housing were 90% from Prevention and 21% from crisis response. For exits to permanent



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housing by race and ethnicity, Black/African American/African households had the highest rate from crisis response while Native Hawaiian/Other Pacific Islander households had the highest rates from Prevention. American Indian/Alaska Native/Indigenous households had the lowest rates for both types of services. For other populations, veterans had the highest exit rates from crisis response while LGBTQIA+ and chronically homeless households had the lowest. Dana Ewing noted that they saw some improvement in veterans a while ago due to work with Built for Zero, but that rates had now stabilized. She also noted that the data show some disparities that should be considered. She also noted that the LGBTQIA+ population tends to be younger and has more missing data.

Iman Novin stated it would be helpful to look at how much funding was spent per person for each population type. Dana Ewing stated she was not sure how to get that data as they don't track spending in that particular way, but that they could look at programs geared toward specific populations. Shelby Ferguson noted that they could show some financial data from programs that track financial assistance within HMIS and could break that data down by race and ethnicity.

Dana Ewing reviewed data showing changes in positive exits from 2021 to 2022. The data showed higher percentages for Prevention/Diversion and crisis response and slightly lower rates for retention in permanent housing. She noted that the retention rate data needed to be examined more closely for accuracy. She stated that the higher exits rates may be related to a focus on case management and more housing vouchers.

The Committee discussed data that caught their attention and outcomes. Tony Ucciferri noted that one contributor to higher success rates may be an unprecedented amount of funding from HUD and from the State. He stated that this has led to more opportunities to provide rental subsidies than in the past and that the trend may continue for a short time but that there is buzz that the next couple of years may be leaner.

Tony Ucciferri also stated that we are still not building enough housing to truly succeed. Iman Novin noted that for every new unit added there are about three units of naturally occurring affordable housing lost. Dana Ewing noted that the StoryMap has some data related to housing.

The Committee discussed data that would be useful, including getting a higher-level perspective of progress relative to the Committee's goal around unsheltered homelessness and the resources and time that would be needed. Deanne Pearn noted it would be helpful to see what tools and supports are getting people housed, how to manage the question around people flowing into the system at higher rates, and the need to invest and build capacity.

Stephanie Stovall stated there is a need for financial literacy and job/education programming to break generational cycles. She also stated there is some abuse happening where people are in housing programs who may not need them and that there should be more frequent assessment of changes in income. She stated there should be a path out of housing programs in addition to a path in. Jo Bruno noted that SparkPoint has a good financial literacy program and could be a good partner for this work.



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Shelby Ferguson discussed Moving On and noted that getting EHV vouchers helps give opportunities to people who no longer need services but still need subsidies. Tony Ucciferri noted the intent with some EHV vouchers was to support moving on, but the majority ended up going to people exiting shelters. He noted they have been talking with HUD about converting EHV into permanent vouchers. He also noted there are program rules around assets that can impact who receives services.

The Committee discussed the need for both services, including addiction services, more buildings, and operating subsidies. Iman Novin noted the need for subsidies given that even naturally occurring affordable housing in the area still has high rent. Mary Fitzgerald stated in the chat that housing inventory is a huge barrier to ending homelessness and that advocacy work around housing is critical. Jo Bruno asked if the CoC should start a committee or workgroup to discuss the issue. Wayne Earl noted that subsidies increase the cost of housing and that the challenge of working with people experiencing trauma who are scared of losing their housing should be taken into account.

Accomplishments and Looking Ahead

Shelby Ferguson reviewed some accomplishments related to opportunities the Committee identified about one year ago. She noted that there has been an expansion of services in East County including expanded prevention and rapid rehousing through the Measure X RFP, as well as engaging with additional providers serving the area. She also noted that Measure X has helped with more equitable distribution of and access to resources.

Shelby Ferguson reviewed an increase in flexible funding including some funds from Measure X, HHAP, and HHIP. She noted that landlord engagement has increased through an expansion of some landlord incentives such as higher security deposits and that incentive funding through HHIP will continue to increase. She highlighted additional training for 211 and providers to help improve the referral process and noted that the number of Prevention programs will increase to 5 next year while the number of Rapid Exit programs will decline by one.

Shelby Ferguson noted that the Equity Committee has been working on improving messaging about available services including conducting some surveys and refining a Coordinated Entry flyer. She also noted that H3 staff meeting with providers to review HMIS data and that Committee review data on a quarterly basis, which has helped with change management.

Stakeholder Spotlight: City of Antioch

Teri House presented information on funding to address homelessness in Antioch. She noted that committees like this don't often get the city-level perspective. She stated that Antioch is losing massive amounts of affordable housing and they are using a variety of funding sources to try and address the issue.



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Teri House stated that there are two general categories, Permanent Housing and Prevention, based on the County's homelessness plan. She noted that the categories may not make sense anymore and that she would like to have conversations to see how they can be changed in the future.

Teri House reviewed programs for pathways to permanent housing funded through Housing Successor and PLHA dollars. The programs include CORE homeless outreach, emergency and family shelters, and a Safe Parking program. Funding for these programs for fiscal year 2023-24 is \$226,500. She also highlighted Opportunity Village, which is Antioch's first non-congregate Bridge to Housing program. The program is designed to potentially house up to 135 people per year and costs about \$2 million dollars annually.

Teri House reviewed programs for the prevention of homelessness that will receive about \$421,500 in fiscal year 2023-24. The programs include eviction prevention, Crisis/211 services, a food program (Nourishing Lives in Antioch), and a homelessness prevention program.

Teri House noted some new things coming to the city including efforts to increase tenant protections including rent stabilization and anti-harassment ordinances; hiring two FTEs for tenant/landlord work at the City to help with mediation and other services; free eviction legal assistance for low-income households; and a new RFP for a non-profit to conduct tenant outreach. She noted the approximate cost for staffing and outreach is around \$500,000.

Shelby Ferguson asked for recommendations on how to better work with other cities. Teri House noted that involving city officials on boards and committees can help them understand the scale and scope of the problem and that working with staff is important instead of jumping directly to city councils. Jo Bruno asked if putting together a document on best practices could be helpful and Teri House noted she could provide some information and thoughts. Teri House also noted it would be helpful to see more data on things like outreach contacts in different areas to help systematically analyze how each part of the County is served. Shelby Ferguson stated that some new CORE outreach teams over the next year should be helpful in getting more data.

Announcements

No announcements were offered.

Next steps

Matt Mitchell noted the Committee will be moving into reflecting on and creating priorities for next year in upcoming meetings. He stated that there will be a preview of goal setting for next year at the September meeting and then the Committee will discuss goals in more detail in October with the goal of solidifying a workplan in November. He also noted that the December meeting may be cancelled.

Teri House noted she will be transitioning off the Council on Homelessness and stated she would like to work on an inventory or database to better track the number of vouchers, newly created units, LIHTC



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units, and similar resources to better illuminate the interconnectedness between the housing and homelessness systems.

Meeting adjourned at 10:42 pm