

Contra Costa Health Plan/Board of Supervisors Joint Conference Committee

Friday December 8, 2023

9:30 AM – 11:30 AM Pacific Time (US and Canada)

Join us in Person: 777 Arnold Drive, Martinez CA Paramount Room (Emergency Medical Services Administration) or
District II Supervisor's office, 309 Diablo Road, Danville
The public may attend this meeting in person at the above location.

The public also may attend this meeting remotely via Zoom or call-in information provided below:

Join Zoom Meeting: <https://cchealth.zoom.us/j/94022016598>

If the link does not work, please type it into your browser

Join Via Call-In: +1 (646) 518-9805 Meeting ID: 940 2201 6598

AGENDA

<u>Time</u>	<u>Tab</u>	
9:30	1.0 Call to Order	Supervisor Candace Andersen
	1.1 Agenda	JCC Committee
	1.2 Approve September 8, 2023, Minutes	JCC Committee
	1.3 Public Comments	Public
	1.4 JCC Comments	JCC Members
	2.0 CEO Updates	Sharron Mackey, CEO
	2.1 Single Plan Model (SPM)	
	2.1.1 New Memorandums of Understanding	
	2.1.2 Homeless Investment Plan	
	2.1.3 Intermediate Care Facilities/Developmentally Disabled	
	2.1.4 Transition from Skilled Nursing Facilities to the Community	
	2.1.5 Preparation for Dual Special Needs Plan (D-SNP)	
	2.1.6 New Leaders at CCHP and Staffing Challenges	
	2.1.7 Projected Opportunities for 2024	
	3.0 Chief Medical Officer's Report	Dr. Irene Lo, CMO
	3.1 Anthem's Continuity of Care and Member Transition	
	3.2 Equity Practice Transformation	
	3.3 First 90-Day Improvements in Clinical Operation	
	4.0 Quality Program Overview	Elizabeth Hernandez, Quality Director
	4.1 Quality Measures	
	5.0 Focus Topics:	
	5.1 Provider Relations – Update on Networks	Terri Lieder, Provider Relations Director
	5.2 Member Services	Suzanne Tsang, Member Services Director
	5.2.1 Redetermination Status	
	5.2.2 Member Services Operations (Jan-June)	
	5.3 Member Appeals & Grievances	Dr. Nicolás Barceló, Medical Director
	5.4 Cultural & Linguistics Update	Otilia Tiutin, C&L Manager
	5.5 Compliance – Outcomes of Fraud, Waste, and Abuse Cases	Sharron Mackey, CEO
	6.0 Chief Executive Officer's Report-Legislative Updates	Sharron Mackey, CEO
	6.1 DHCS and DMHC Quality Sanctions	
	7.0 Review and Approval of Progress Report	Elizabeth Hernandez, Quality Director
	7.1 Operational Dashboard	
	7.2 Enrollment Trends	
	7.3 Finance Report	Pat Godley, COO/CFO
	7.4 Next Meeting Reminders 2024	
	8.0 Adjournment	Supervisor Candace Andersen

Next Meeting is Friday, March 15, 2024

All meetings are normally scheduled on the 2nd Friday of the last month of the quarter

Materials distributed for the meeting are available for viewing at the Contra Costa Health Plan, 595 Center Ave, Suite 100, Martinez, CA

HOW TO PROVIDE PUBLIC COMMENT:

Persons who wish to address the Contra Costa Health Plan/Board of Supervisors Joint Conference Committee (JCC) during public comment on matters within the jurisdiction of the JCC that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should come to the podium when called upon. Those participating via Zoom should indicate they wish to speak by using the “raise your hand” feature in the Zoom app.

All public comments will be limited to two minutes per speaker.

For assistance with remote access contact: email Cynthia.Choi@cchealth.org or direct message Cynthia Choi during the Zoom meeting.

Public comments may also be submitted before the meeting by email to Chanda.Gonzales@cchealth.org. Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.