



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATION COMMITTEE MEETING

AGENDA

Date: Thursday, January 20, 2022, 3 pm – 5 pm

Location: Join the meeting via Zoom

<https://us02web.zoom.us/j/84280033322?pwd=S2ZlNVBpMjBNZTBON082VG5kUzBkUT09&from=addon>

Call in information:

1-669-900-6833

Meeting ID: 842 8003 3322

Passcode: 220962

| Time | Agenda Item | Presenter/Facilitator |
|------|---|--|
| 3:00 | <ul style="list-style-type: none"> • <u>Welcome and Introductions</u> | - <i>Matt Mitchell, Focus Strategies</i> |
| | <ul style="list-style-type: none"> • <u>Review and Approval of Minutes</u> | - <i>Matt Mitchell, Focus Strategies</i> |
| | <ul style="list-style-type: none"> • <u>Public Comment</u> - Open Period for public comment on items discussed or not listed on the agenda. | - <i>Members of the public</i> |
| | <ul style="list-style-type: none"> • <u>Announcements</u> | - <i>Matt Mitchell, Focus Strategies</i> |
| 3:10 | <ul style="list-style-type: none"> • <u>Reorientation to PATH Innovations Committee</u> <ul style="list-style-type: none"> • Review purpose and baseline metrics • Review strategic framework and priorities identified by committee | - <i>Jamie Klinger, H3</i> - <i>Nate French, Community Solutions</i> |
| 3:30 | <ul style="list-style-type: none"> • <u>Report Outs from Workgroups and Activities</u> <ul style="list-style-type: none"> • Data workgroup • Case conferencing workgroup • Empathy interviews | - <i>Jamie Klinger, H3</i> - <i>Nate French, Community Solutions</i> - <i>Shawn Ray, San Pablo Police Department & Tony Ucciferri, Housing Authority of the County of Contra Costa</i> |
| 4:30 | <ul style="list-style-type: none"> • <u>Review Proposed Roadmap through June 2022</u> | - <i>Matt Mitchell, Focus Strategies</i> |
| 4:55 | <ul style="list-style-type: none"> • <u>Next Steps</u> | - <i>All</i> |



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATION COMMITTEE MEETING

Commonly Used Acronyms and Terms

| Acronym | Definition |
|----------------------------|--|
| APR | Annual Performance Report (for HUD homeless programs) |
| BOS | Board of Supervisors (Contra Costa County) |
| BCSH | California Business Consumer, Services and Housing Agency |
| CARE | Coordinated Assessment and Resource |
| CCACS/CCYCS | Contra Costa Adult Continuum of Service/ Contra Costa Youth Continuum of Services (H3 programs) |
| CDBG, CDBG-CV | Community Development Block Grant (federal and state programs) and the federal Community Development Block Grant CARES Act coronavirus allocation. |
| CESH | California Emergency Solutions and Housing program (state funding) |
| COH | Council on Homelessness |
| Continuum of Care (CoC) | Continuum of Care approach to assistance to the homeless. Federal grant program promoting and funding permanent solutions to homelessness. |
| Con Plan | Consolidated Plan, a locally developed plan for housing assistance and urban development under CDBG. |
| CES/CE | Coordinated Entry |
| CNWS | Concord Naval Weapons Station |
| CORE | Coordinated Outreach Referral, Engagement program |
| COVID-19 | Coronavirus |
| DCD | Contra Costa Department of Conservation and Development |
| DOC | Department Operations Center |
| CDSS | California Department of Social Services |
| EHSD | (Contra Costa County) Employment and Human Services Division |
| EOC | Emergency Operations Center |
| ESG and ESG- CV | Emergency Solutions Grant (federal and state program) and the federal Emergency Solutions Grant CARES Act coronavirus allocation. |
| FMR | Fair Market Rent (maximum rent for Section 8 rental assistance/CoC grants) |
| HCD | Housing and Community Development (State office) |
| HCFC | Housing Coordinating and Financing Council (state governing board under BCSH) |
| HEAP | Homeless Emergency Aid Program (state funding) |
| HEARTH | Homeless Emergency and Rapid Transition to Housing (HEARTH) Act of 2009 |
| HHAP | Homeless Housing and Assistance Program (state funding); |
| HMIS | Homeless Management Information System |
| HOME | Home Investment Partnerships (CPD program) |
| Homekey | California funding to support development of interim and permanent housing |
| HUD | U.S. Department of Housing and Urban Development (federal) |
| MHSA | Mental Health Services Act |



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATION COMMITTEE MEETING

| | |
|-----------------|---|
| NOFA | Notice of Funding Availability |
| PHA | Public Housing Authority |
| Project Roomkey | COVID-related State funding program to support de-congregating homeless shelters using hotels/motels. |
| PSH | Permanent Supportive Housing |
| PUI | Persons Under Investigation |
| RFP/RFQ/LOI | Request for Proposal/Request for Qualifications/Letter of Intent related to funding opportunities |
| RRH | Rapid Rehousing |
| SAMHSA | Substance Abuse & Mental Health Services Administration |
| SRO | Single-Room Occupancy housing units |
| SSDI | Social Security Disability Income |
| SSI | Supplemental Security Income |
| TA | Technical Assistance |
| TAY | Transition Age Youth (usually ages 16-24) |
| VA | Veterans Affairs (U.S. Department of) |
| VASH | Veterans Affairs Supportive Housing |
| VI-SPDAT | Vulnerability Index – Service Prioritization Decision Assistance Tool |

Contra Costa County COVID-19 Resources:
 Please see below for additional resources on COVID-19.
 Health Services COVID Data Dashboard- <https://www.coronavirus.cchealth.org/dashboard>
 Health Services Homeless Specific Data Dashboard- <https://www.coronavirus.cchealth.org/homeless-dashboard>
 Health Services COVID Updates- <https://www.coronavirus.cchealth.org/health-services-updates>
 Health Services Homeless-Specific COVID Resources -<https://www.coronavirus.cchealth.org/for-the-homeless>



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE

January 20, 2022, 3:00 – 5:00

WELCOME & INTRODUCTIONS

Matt Mitchell, Focus Strategies

PATH Innovations Committee is comprised of a diverse group of community stakeholders and CoC partners who commit to leading, monitoring, implementing, and assigning priorities to reduce unsheltered homelessness by 30% in year one.

INTRODUCTIONS

CQI Committee Members

H3 Staff

Community Solutions

Focus Strategies

Stakeholders

REVIEW & APPROVE MINUTES

Matt Mitchell, Focus Strategies

ACTION ITEM

- Review and approve minutes from the October 27, 2021 PATH Innovations Committee meeting.



PUBLIC COMMENT

Matt Mitchell, Focus Strategies

Open period for public comment on items discussed or not listed on the agenda.

ANNOUNCEMENTS

Matt Mitchell, Focus Strategies

REORIENTATION TO PATH INNOVATIONS COMMITTEE

Jamie Klinger, H3

Nate French, Community Solutions

REORIENTATION TO PATH INNOVATIONS COMMITTEE

- Purpose of committee
- Baseline metrics
- Strategic framework
- Priorities identified by committee

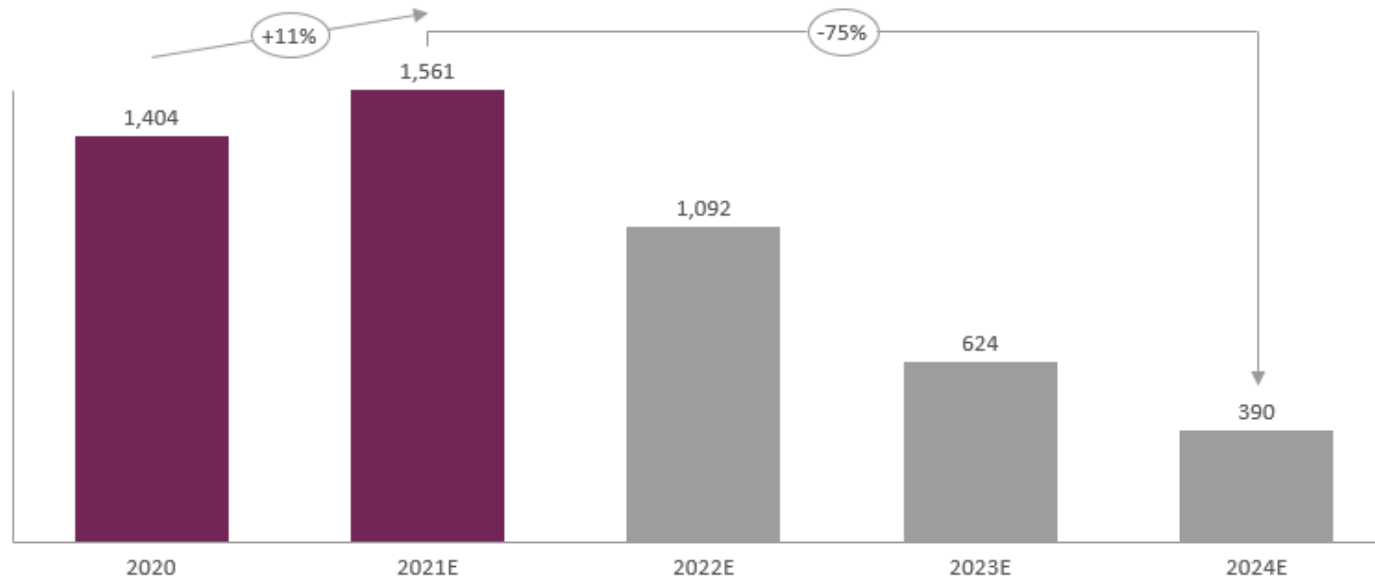
PURPOSE OF COMMITTEE

- Diverse group of community stakeholders and CoC partners who commit to leading, monitoring, implementing, and assigning priorities to reduce unsheltered homelessness by 30% in year one
- Primary entity responsible for reporting to the COH
 - Activities
 - Priorities
 - Findings
 - Recommendations for the COH Board or other COH committees

BASELINE METRICS

- # of households currently experiencing homelessness
- # of unsheltered households who entered shelter
- # of unsheltered households who entered permanent housing
- # of sheltered households who entered permanent housing
- Average length of stay in shelter
- Average length of time before entering shelter from an unsheltered status
- # of households exiting to unsheltered homelessness from shelter and PH programs
- # of new households experiencing unsheltered homelessness

REDUCING UNSHELTERED HOMELESSNESS GOALS



| Starting unsheltered homeless population | | |
|---|--------|-----------------|
| Assumption | Number | Source |
| 2021 Estimated Unsheltered Population (HH) | 1,561 | 2020 PIT report |
| 2020 total PIT (HH) | 1,404 | 2020 PIT report |
| 2017-2020 CAGR | 11% | 2020 PIT report |
| RAP Unsheltered Population Reduction Target (75% reduction) | 390 | RAP assumption |

Reducing unsheltered homelessness by 30% by year one

Data

A local data culture that is shared by everyone and drives results

Access to a System of Support

Well-coordinated outreach and shelter services designed to clear the path for housing

Pathways to Permanent Housing:

Fast, clear processes to access permanent housing

Strong Cross-Sector Partnerships

Strong partnerships and collaboration with municipalities and public services

A Flexible Pipeline of Resources

A pipeline of permanent housing and services to fill the gaps necessary to achieve our aim.

Real-time data on unsheltered homelessness in Contra Costa County

A low-barrier shelter system that facilitates connections to additional supports and housing

Utilize RRH to facilitate housing from street to home

Healthcare and behavioral health integration and supports

A collaborative of private and public funders dedicated to the goal

Integrated and cohesive measurement across initiatives

Case conferencing to problem-solve towards better outcomes

Flexible funding to accelerate housing processes

Close collaboration with municipalities, state and other public services

Real-time understanding of resource gaps

Stratified data that facilitates analysis and insights for improvement

Entry points easily accessible by anyone experiencing homelessness

Housing navigation support is well-resourced and clearly scoped

Strategic property investments and partnerships

Operationalize 1-2-4 resource ratios for unsheltered initiative

Housing-focused street outreach with the tools and capability to respond to a wide spectrum of human needs.

Homelessness diversion supports at access points

Equity

Continuous Quality Improvement

System-Wide Transparency, Communication and Best Practice Adoption

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REPORT OUTS
FROM
WORKGROUPS
AND ACTIVITIES

Jamie Klinger, H3

Nate French, Community Solutions

Shawn Ray, San Pablo Police Department

*Tony Ucciferri, Housing Authority of the County of
Contra Costa*

REPORT OUTS FROM WORKGROUPS AND ACTIVITIES

Data Workgroup
Case Conferencing Workgroup
Empathy Interviews

DATA WORKGROUP REPORT OUT

Goals of the Data Workgroup
Improvements and Changes
Dashboard Development and Next Steps

GOALS OF THE DATA WORKGROUP

- Identifying metrics to monitor progress towards reducing unsheltered homelessness
- Identifying stakeholder groups & their data needs
- Creating tools (dashboards/reports) to ensure transparent communication of progress towards unsheltered goals
- Linking metrics to the strategic framework

STATUS UPDATE ON PROGRESS

Updates since last PATH committee

- Review of methods and limitations of baseline data analysis
- PIT data will be used annual benchmarks toward success
- Developing an “unsheltered data mart” using HMIS data to support regular monitoring towards goals. Tracks program enrollment episodes and homelessness status across time.

WHAT TO EXPECT AT UPCOMING MEETINGS

Upcoming data workgroup decisions & activities:

- Identifying primary stakeholders and developing dashboards for various audiences
- Reviewing, discussing, and monitoring baseline metrics
- Identify other metrics to track and monitor related to PATH priorities and activities

Next meeting: Monday, January 24th 11-12pm

CASE CONFERENCING WORKGROUP REPORT OUT

Case Conferencing Current State
Case Conferencing Fundamentals
Next Steps

EMPATHY INTERVIEWS REPORT OUT

Overview of Empathy Interviews
Themes from Empathy Interviews
Reflections from Committee Members

EMPATHY INTERVIEWS

- ***Empathy Interviews*** are designed to elicit stories and uncover hidden needs through deep listening and asking smart follow-up questions.
- When to use empathy activities:
 - To watch what people do and how they interact with their environment
 - To gather clues about what users think and feel and help you learn what they need
 - To observe how a user crosses institutional boundaries
- **Assignment:**
 - PATH Innovations committee members conduct at least one empathy interview by end of 2021 (ideally front-line staff, outreach workers, or people experiencing homelessness)

EMPATHY INTERVIEWS: THEMES & REFLECTIONS

- Causes of Homelessness
- Experience of Homelessness
- Solutions to Homelessness
- Role of Family
- Respect for Law Enforcement
- Substance Use Problems
- Mental Health Problems
- Disconnects in the System
- Staff Experience ... Is Mixed

PROPOSED
ROADMAP
THROUGH
JUNE 2022

Matt Mitchell, Focus Strategies

PROPOSED ROADMAP

Over the next six months, the PATH Innovations Committee will:

- Identify metrics and key results
- Establish quarterly data review process
- Begin strategic improvement work on system processes
- Analyze system resources
- Monitor process improvements
- Assess the initiative's progress

Jan 2022:
Reorient to
the Work

Feb 2022:
Identify Key
Results

Mar 2022:
Review Data &
Assess Priorities

Apr 2022:
Analyze System
Resources

May 2022:
Review Process
Improvements

Jun 2022:
Review Data &
Assess Progress

NEXT STEPS

Matt Mitchell, Focus Strategies

UPCOMING MEETINGS

- **PATH Innovations Committee Meetings**
 - 3rd Thursday of each month, 3:00-5:00
 - February 17
 - March 17
 - April 21
 - May 19
 - June 16
- **Data Workgroup**
 - January 24, 11:00-12:00
 - February TBD
- **Case Conferencing Workgroup**
 - February 8, 9:00-11:00