



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

AGENDA

DATE: Thursday, July 20th, 2023, 9:00 am – 11:00 am

LOCATION:

2120 Diamond Blvd, Concord – McMorro Training Room ([map](#))

While the use of masking is not required, it is recommended. Masks will be available at the meeting.

PUBLIC ACCESS:

The public may attend this meeting in person at the above location. The public also may attend this meeting remotely via Zoom or call-in. Login information and call-in information is provided below.

HOW TO JOIN THE MEETING VIA ZOOM:

https://us02web.zoom.us/meeting/register/tZwocemopjstGNNAJIO78yDKv_ZDRAPxJR-g

HOW TO JOIN THE MEETING VIA CALL-IN:

1-669-900-6833

Meeting ID: 885 6008 0727

Passcode: 718157

Time	Agenda Item	Presenter/Facilitator
9:00	Welcome and Introductions	- <i>Matt Mitchell, Focus Strategies</i>
	Hybrid Meeting Norms	- <i>Matt Mitchell, Focus Strategies</i>
	Review and Approval of Minutes	- <i>Matt Mitchell, Focus Strategies</i>
	Public Comment – Open Period for public comment on items discussed or not listed on the agenda.	- <i>Members of the public</i>
9:20	Accountability Corner – Quarterly review of Committee’s work in relation to 2023 Workplan	- <i>Shelby Ferguson, H3</i>
9:25	Point-In-Time StoryMap – Review of selected findings and sections of the 2023 PIT StoryMap	- <i>Dana Ewing, H3</i>
9:35	Break	- <i>All</i>
9:45	CoC Program Models Review – Review and discussion of Prevention and Rapid Exit program models	- <i>Shelby Ferguson, H3</i>
10:30	Announcements	- <i>All</i>
10:35	Next Steps	- <i>Matt Mitchell, Focus Strategies</i>



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

HOW TO PROVIDE PUBLIC COMMENT:

Persons who wish to address the Council on Homelessness during public comment on matters within the jurisdiction of the Council on Homelessness that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should stand where they are sitting when called upon. Those participating via Zoom should indicate they wish to speak by using the “raise your hand” feature in the Zoom app. Those calling in should indicate they wish to speak by dialing *9 on their phone. All public comments will be limited to 2 minutes per speaker.

For assistance with remote access contact: contracostacoc@cchealth.org or call 925-608-6700
Public comments may also be submitted before the meeting by email at contracostacoc@cchealth.org or by voicemail at 925-608-6700. Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the Contra Costa Council on Homelessness to a majority of members less than 72 hours prior to that meeting are available for public inspection at 2400 Bisso Lane, Building D, 2nd Floor, Concord, CA 94520 during normal business hours. Public comment may be submitted via electronic mail on agenda items at least one full workday prior to the published meeting time. The Contra Costa Council on Homelessness will provide reasonable accommodations for persons with disabilities planning to attend meetings. Contact the H3 office at least 72 hours before the meeting: Phone: (925) 608-6700; Email: cchomelesscouncil@cchealth.org



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

Commonly Used Acronyms and Terms

Acronym	Definition
APR	Annual Performance Report (for HUD homeless programs)
BOS	Board of Supervisors (Contra Costa County)
BCSH	California Business Consumer, Services and Housing Agency
CARE	Coordinated Assessment and Resource
CCACS/CCYCS	Contra Costa Adult Continuum of Service/ Contra Costa Youth Continuum of Services (H3 programs)
CDBG, CDBG-CV	Community Development Block Grant (federal and state programs) and the federal Community Development Block Grant CARES Act coronavirus allocation.
CESH	California Emergency Solutions and Housing program (state funding)
COH	Council on Homelessness
Continuum of Care (CoC)	Continuum of Care approach to assistance to the homeless. Federal grant program promoting and funding permanent solutions to homelessness.
Con Plan	Consolidated Plan, a locally developed plan for housing assistance and urban development under CDBG.
CES/CE	Coordinated Entry
CNWS	Concord Naval Weapons Station
CORE	Coordinated Outreach Referral, Engagement program
COVID-19	Coronavirus
DCD	Contra Costa Department of Conservation and Development
DOC	Department Operations Center
CDSS	California Department of Social Services
EHSD	(Contra Costa County) Employment and Human Services Division
EOC	Emergency Operations Center
ESG and ESG- CV	Emergency Solutions Grant (federal and state program) and the federal Emergency Solutions Grant CARES Act coronavirus allocation.
FMR	Fair Market Rent (maximum rent for Section 8 rental assistance/CoC grants)
HCD	Housing and Community Development (State office)
HCFC	Housing Coordinating and Financing Council (state governing board under BCSH)
HEAP	Homeless Emergency Aid Program (state funding)
HEARTH	Homeless Emergency and Rapid Transition to Housing (HEARTH) Act of 2009
HHAP	Homeless Housing and Assistance Program (state funding);
HMIS	Homeless Management Information System
HOME	Home Investment Partnerships (CPD program)
Homekey	California funding to support development of interim and permanent housing
HUD	U.S. Department of Housing and Urban Development (federal)
MHSA	Mental Health Services Act



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

Acronym	Definition
NOFO	Notice of Funding Opportunity
PHA	Public Housing Authority
Project Roomkey	COVID-related State funding program to support de-congregating homeless shelters using hotels/motels.
PSH	Permanent Supportive Housing
PUI	Persons Under Investigation
RFP/RFQ/LOI	Request for Proposal/Request for Qualifications/Letter of Intent related to funding opportunities
RRH	Rapid Rehousing
SAMHSA	Substance Abuse & Mental Health Services Administration
SRO	Single-Room Occupancy housing units
SSDI	Social Security Disability Income
SSI	Supplemental Security Income
TA	Technical Assistance
TAY	Transition Age Youth (usually ages 16-24)
VA	Veterans Affairs (U.S. Department of)
VASH	Veterans Affairs Supportive Housing
VI-SPDAT	Vulnerability Index – Service Prioritization Decision Assistance Tool
<p><i>Contra Costa County COVID-19 Resources:</i> Please see below for additional resources on COVID-19. Health Services COVID Data Dashboard- https://www.coronavirus.cchealth.org/dashboard Health Services Homeless Specific Data Dashboard- https://www.coronavirus.cchealth.org/homeless-dashboard Health Services COVID Updates- https://www.coronavirus.cchealth.org/health-services-updates Health Services Homeless-Specific COVID Resources -https://www.coronavirus.cchealth.org/for-the-homeless</p>	



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE

July 20, 2023, 9:00 – 11:00 am

WELCOME & INTRODUCTIONS

Matt Mitchell, Focus Strategies

PATH Innovations Committee is comprised of a diverse group of community stakeholders and CoC partners who commit to leading, monitoring, implementing, and assigning priorities to reduce unsheltered homelessness by 75% by the end of 2024.

ROLL CALL

PATH Innovations Committee Members

Just Cause

- A need to care for a child, parent, grandparent, grandchild, sibling, spouse, or domestic partner;
- A contagious illness that prevents a member from attending in person;
- A need related to a physical or mental disability that is not otherwise accommodated for; or
- Travel while on official business of the body or another state or local agency.

Emergency Circumstances

- A physical or family medical emergency that prevents a member from attending in person.

VIRTUAL ATTENDANCE EXEMPTION

Deanne Pearn

Iman Novin

Juno Hedrick

Shawn Ray

Teri House

Tony Ucciferri

Wayne Earl

COMMITTEE MEMBERS

INTRODUCTIONS

H3 Staff
Focus Strategies
Stakeholders

HYBRID MEETING NORMS

Matt Mitchell, Focus Strategies

HYBRID MEETING NORMS

1. Masking is recommended but not required (masks are available)
2. Social distancing – red = please keep safe distance, green = ask first
3. Raise your hand (actual or virtual) before speaking
4. Say your name and if you're a Committee member before speaking
5. 2-minute timer for public comments
6. Maintain a safe and respectful environment, even when disagreeing
7. Make and take space – consider your privilege and other voices who are in and not in the room
8. Minimize distractions like side conversations and cell phone use
9. Food and drink – please clean up and be mindful of smells and allergens

HYBRID MEETING NORMS

An individual may be asked to leave should they behave in a manner that threatens the safety of the group or does not honor these meeting norms.

REVIEW & APPROVE MINUTES

Matt Mitchell, Focus Strategies

ACTION ITEM

- Approve minutes from the June 15, 2023, PATH Innovation Committee meeting.



PUBLIC COMMENT

Matt Mitchell, Focus Strategies

Open period for public comment on items discussed or not listed on the agenda.

ACCOUNTABILITY CORNER

Shelby Ferguson, H3

2023 WORKPLAN – QUARTER 2

Goals

- Assess impact of Built for Zero Prevention Learning Cohort work
- Assess opportunities for FY23-24 service provider engagement
- Iterate on Q1 improvement work

Activities

- Review and refine the unsheltered data dashboard
- Meet with 1 stakeholder in RAP to discuss collaborative opportunities
- Meet with 1 service provider in prevention/rapid exit to hear about updates in programming, needs, and challenges
- Share learnings from NAEH conference in March '23

ACCOUNTABILITY CORNER – QUARTER 2

What was accomplished?

- Reviewed Unsheltered Dashboard and PIT results, including discussion of reporting improvements
- Received updates from Built for Zero Prevention Learning Cohort, including preliminary Coordinated Prevention definition
- Previewed program model review and update process for Prevention and Rapid Exit
- Presentations from Prevention programs (Caminar's Bringing Families Home and CCEHS's HomeSafe)

What was not accomplished?

- Assess opportunities for FY23-24 service provider engagement

LOOKING AHEAD

What new needs were identified?

- More qualitative data collection
- More city-level data and geographic analyses
- More information on how community context may be related to results
- More information on provider-level contracts, funding, access, and program types

Quarter 3 Goals

- Evaluate Y1 performance based contracting outcomes in Prevention and Rapid Exit
- Iterate on previous PDSAs

POINT-IN-TIME STORYMAP

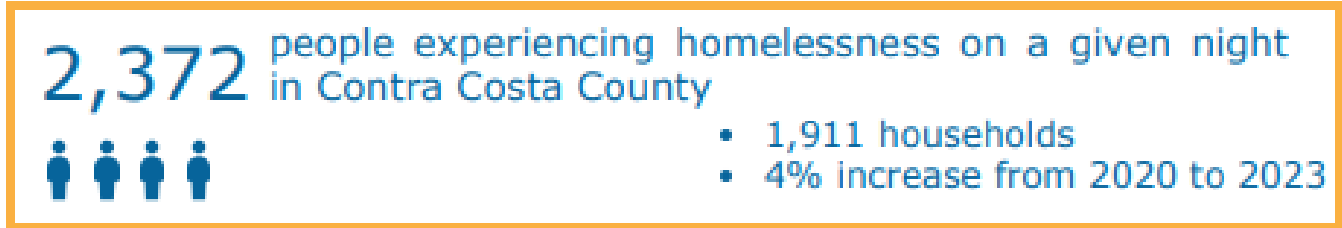
Dana Ewing

Health, Housing & Homeless Services

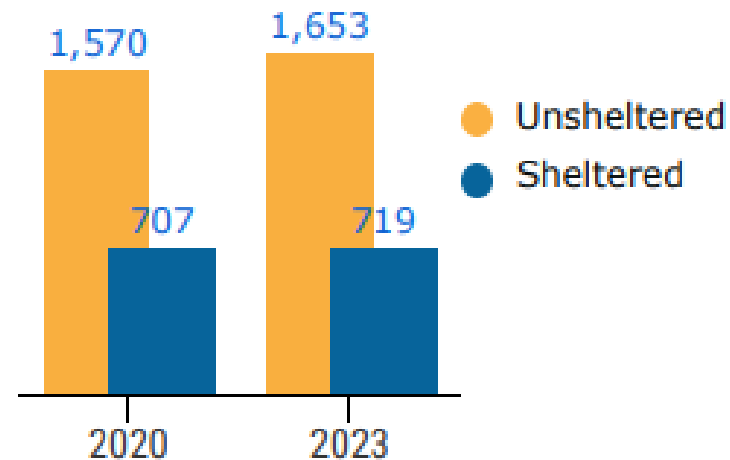
2023 PIT INFOGRAPHIC

Visual summary of PIT findings

- Total sheltered and unsheltered
- Household type
- Race/ethnicity
- Disabling conditions
- Sub-populations
- Homeless experience
- Regional data



SHELTERED AND UNSHELTERED INDIVIDUALS



2023 shelter status:

 **70%** Unsheltered (n=1,653)

 **30%** Sheltered (n=719)

2023 PIT STORYMAP

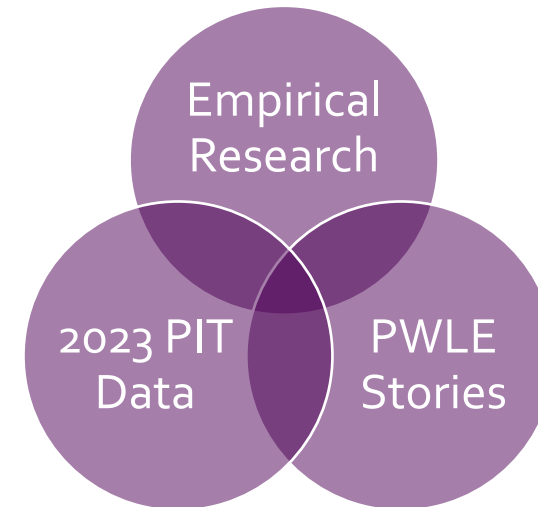


Exciting new way to present PIT data



A direct response to the critical questions our stakeholders ask about homeless experience and how to prevent homelessness

Weaves together local, state, and national data with personal stories of people in Contra Costa County with lived experience with homelessness to highlight why Contra Costa County continues to fight the challenging battle of reducing homelessness.



2023 PIT STORYMAP DETAILS

Homelessness in Contra Costa County

Connecting data to describe community factors that contribute to homelessness

July 9, 2023

[Housing and Homelessness](#)

[Contra Costa Housing](#)

[Risk Factors](#)

[Reflecting Truth and Stories](#)

[2023 PIT Data](#)

[Solutions](#)

STORYMAP DETAILS

Section One: Housing and Homelessness

Empirical data

Housing availability, or lack of, is **the** reason communities face homelessness.

Homelessness is more closely associated with housing availability, and cost of housing, than with poverty.

- Compare Mississippi and California and Contra Costa data

California data

California lacks housing at every income level.

There are only 24 housing units available for every 100 households at or below extremely low income

STORYMAP DETAILS

Section Two: Contra Costa Housing

Local Data

CoCo has a 2% rental vacancy rate.

Approximately **34,065** low-income renter households in CoCo **do not have access to affordable housing.**

PIT Data

1/4

of PIT respondents cited an eviction/foreclosure contributing to their homelessness.

STORYMAP DETAILS

Section Three: Risk Factors

Poverty

- renters in CoC need to earn \$43.73/hr to afford 2 bd rental unit
 - 27% of PIT respondents cited job loss as contributing to their homelessness
-

Health/ wellness

- 88% of PIT respondents had at least one disabling condition
-

Community connections

- 30% were survivors of DV, 22% lost housing at friend/family home, 16% had a divorce or separation contribute to homelessness, and 8% had a death of a loved on
-

Racial disparities

- American Indian/Alaskan Native/Indigenous over-represented 9x in PIT relative to census; Black/African American/Africa and Native Hawaiian/Pacific Islander, 3x

STORYMAP DETAILS

Section Four: Reflecting Truth and Stories

ROOTS Video:
Reflecting on our Truth and
Stories, and video of
interviews with people with
lived experience



STORYMAP DETAILS

Section Five: 2023 PIT Data

Highlights from the PIT infographic

HOUSEHOLD BREAKDOWN

Adult-only Households



made up 95% of households



4% decrease since 2020

Households with Children



made up 5% of households



12% increase since 2020

Maps of unsheltered count:

1. Unsheltered density across the whole county
2. Unsheltered density within regions
3. Change in density from 2020 PIT to 2023 PIT

STORYMAP DETAILS

Section Six: Solutions

HOUSING FIRST FOCUS

Expand prevention and rapid exit programs

Expand case management in interim housing programs

Increase housing capacity in permanent housing programs

COC PROGRAM MODELS REVIEW

Shelby Ferguson, H3

NOTES

- Pull in sections of the prevention and rapid exit model that we are going to discuss/ask for feedback on
 - Will be looking at equity measures in equity committee and/or a working group
- Review feedback we've heard
 - Committee members
 - Provider feedback from survey
- Look at performance data for prevention and rapid exit
 - Did we meet the benchmarks in year one (if so, benchmark was on track, if not, what can we learn from this?)

EQUITY MEASURES

Equity Measures continue to need refinement. The goal is for the Equity Committee and/or a working group to begin working on refining those measures during year 2 of implementation

PREVENTION & RAPID EXIT PROGRAM MODEL OVERVIEW

PREVENTION PROGRAM MODEL REVIEW

Eligible Population and Prioritization: Eligible households meet HUD's definition of "at-risk of homelessness" in 24 CFR 576.2. Assistance will be prioritized for those most likely to become homeless according to research-based criteria, which includes prior experience of homelessness. The prevention model includes the adoption of a standard assessment tool.

Continuum of Care Capacity and Anticipated Turnover: In 2020, Homelessness Prevention and Diversion served 129 households. It is anticipated the model will have the capacity to serve an estimated 240 households in program year July 1, 2022-June 30, 2023.

PREVENTION PROGRAM MODEL REVIEW

Staffing: Prevention/Diversion Specialist: Conducts screening, intakes/assessments, housing problem solving, evaluates and approves financial assistance. Each full-time equivalent can assist up to 180-240 36 households a year, or an average of 15-20 per month. The number of households who will get financial assistance will be fewer.

PREVENTION PERFORMANCE STANDARDS

- Fewer than 20% of those assisted fall outside of the priority populations per the selected screening tool.*

- Exits with a permanent or temporary housing solution that divert household from homelessness are 70% or greater or a 10% improvement over prior year if it is less than 60%.

- Fewer than 10% of participants exit to unsheltered homelessness.

- Exits to unknown destinations are 30% or less or show a 10% improvement if exits are above 40%

- **cannot be measured until a screening tool has been selected*

PREVENTION PERFORMANCE STANDARDS CONT.

- No more than 5% of data is missing

- All data entered within 3 days of service

RAPID EXIT PROGRAM MODEL REVIEW

- **Continuum of Care Capacity and Anticipated Turnover:** Rapid exit served 65 households in 2020. It is anticipated they will have the capacity to serve up to 100, or 8-10 households/month, in the program year July 1, 2022-June 30, 2023. The program can provide up to \$3,000 for individuals and \$5,000 for families of assistance on a first come first serve basis. Rapid Exit will notify referring agencies if monthly funds have been fully expended
- **Required Staffing:** Rapid Exit Specialist: Conducts intakes and housing problem solving as needed, primary responsibility is to evaluate and approve recommend financial assistance from crisis response programs making the referral. Estimated capacity will be 8-10 households per month per full-time equivalent

RAPID EXIT PERFORMANCE STANDARDS

- Provider declines less than 5% of eligible referrals.
- Time between program enrollment and exiting homelessness is 30 days or less.
- Exits from literal homelessness to housing (permanent or temporary) is 75% or greater, or project shows a 10% improvement if placements are below 64% in prior program year.
- Exits to unknown destinations are 20% or less or show a 10% improvement if exits were above 30% in previous program year.
- Program demonstrates that that all participants exited to housing receive a minimum of one follow-up contact attempt

RAPID EXIT PERFORMANCE STANDARDS CONT.

- No more than 5% of data is missing
- All data is entered within 3 days of service

REVIEW FEEDBACK

REVIEW FEEDBACK

- Concerns around expected # of hhs served
- Concerns around staffing- is it enough for the expected # of hhs served
- Concerns around funding- is it enough per hh
- Referral sources – is there a bottleneck
- How to bring landlords into the conversation, particularly around prevention
- Trainings – continuous and on-going trainings needed for referring providers
- Equity measures – would like to work with H3 on how to refine those

REVIEW FEEDBACK – PROVIDER SURVEY



Providers agreed that: *The adoption of program model standards and performance benchmarks, clarified what our agency was supposed to do and accomplish with our H3 funding.*



"Clarity from a funder is always welcomed. It also helps to know that all orgs are being held to the same standard."



"The performance benchmarks assisted in strategizing for overall improvement of services."

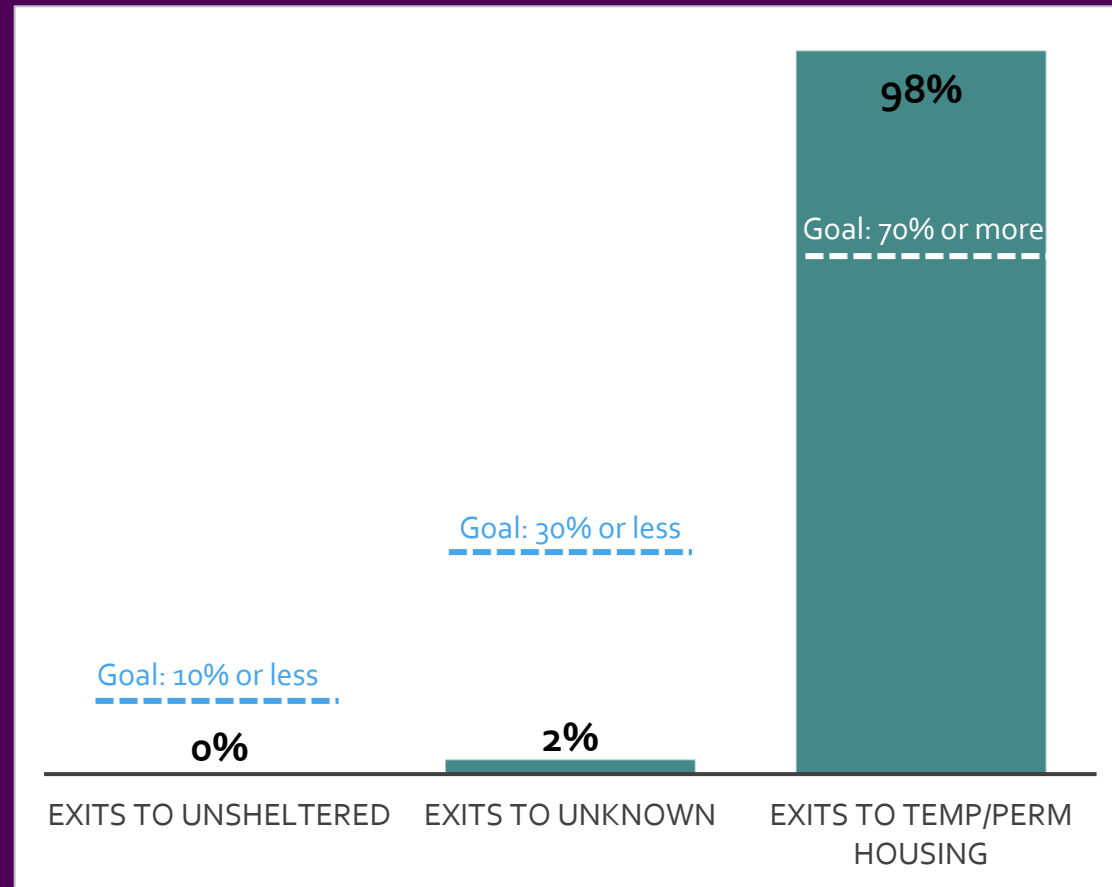


"We incorporated many of the program model standard goals into our managers and staff individual work plans, so are using the data to monitor and improve staff/organizational performance."

REVIEW PREVENTION PERFORMANCE

PREVENTION PERFORMANCE- EXITS

- 116 exits
- No exits to unsheltered homelessness
- 2 exits to unknown destinations

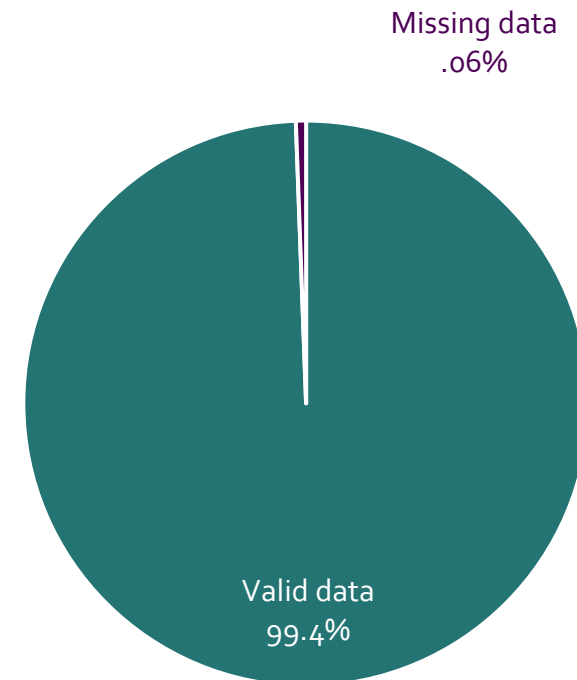


Exceeded Performance Standards

PREVENTION PERFORMANCE – MISSING DATA

- 343 Enrollments
- Only 17 of 2,935 data fields were missing

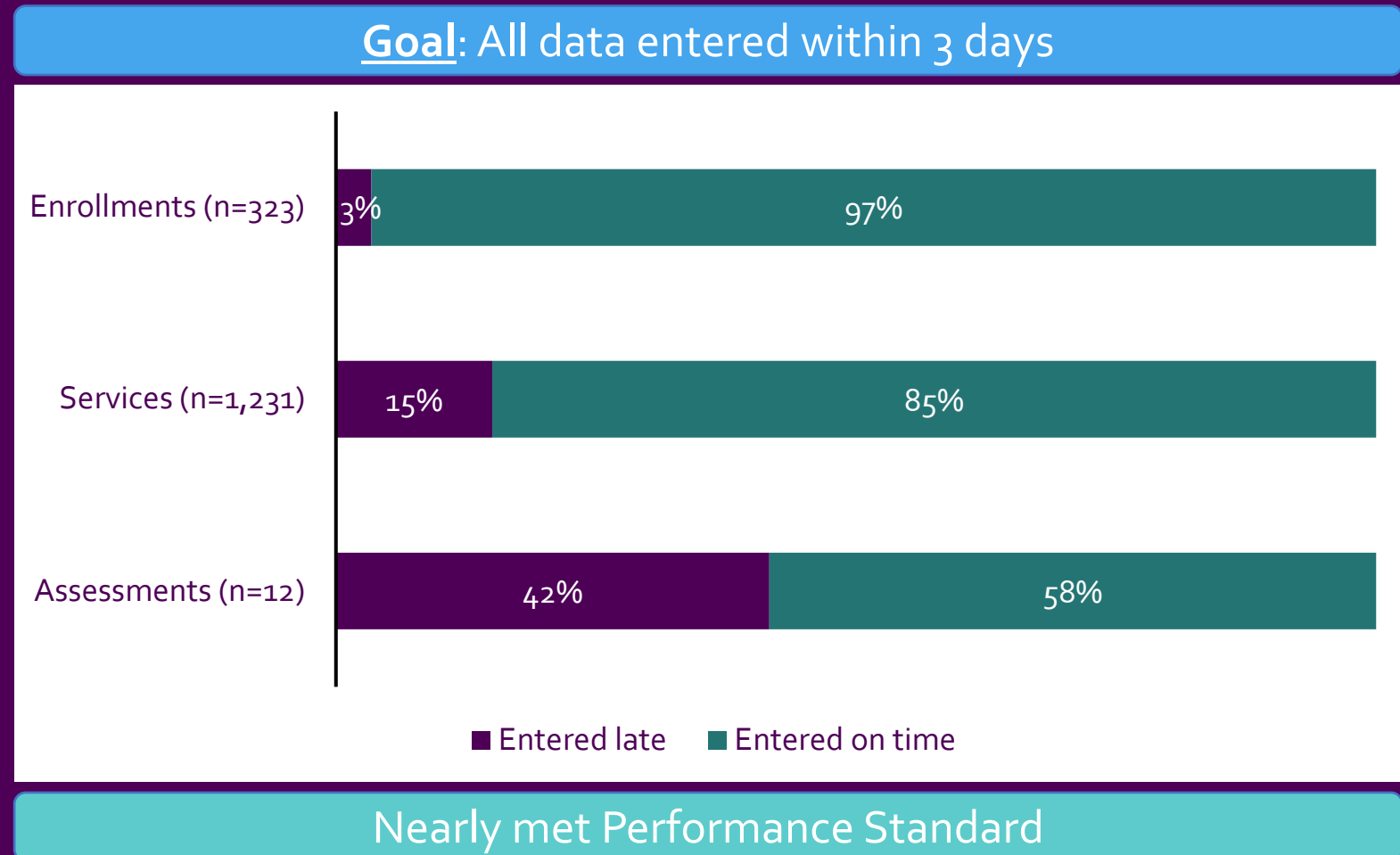
Goal: 5% or less missing data



Exceeded Performance Standard

PREVENTION PERFORMANCE OUTCOMES- TIMELINESS

- Overall, 87% of data was entered on time

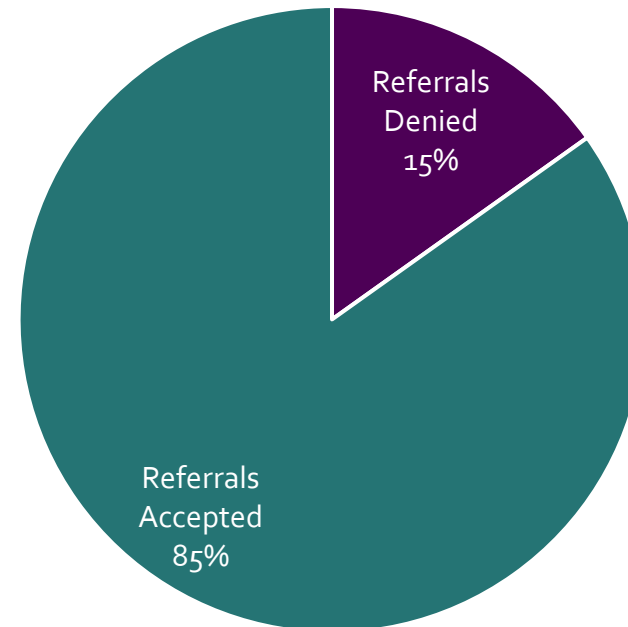


REVIEW RAPID EXIT PERFORMANCE

RAPID EXIT PERFORMANCE OUTCOMES- REFERRALS DENIED

- 198 referrals
- 30 referrals were denied

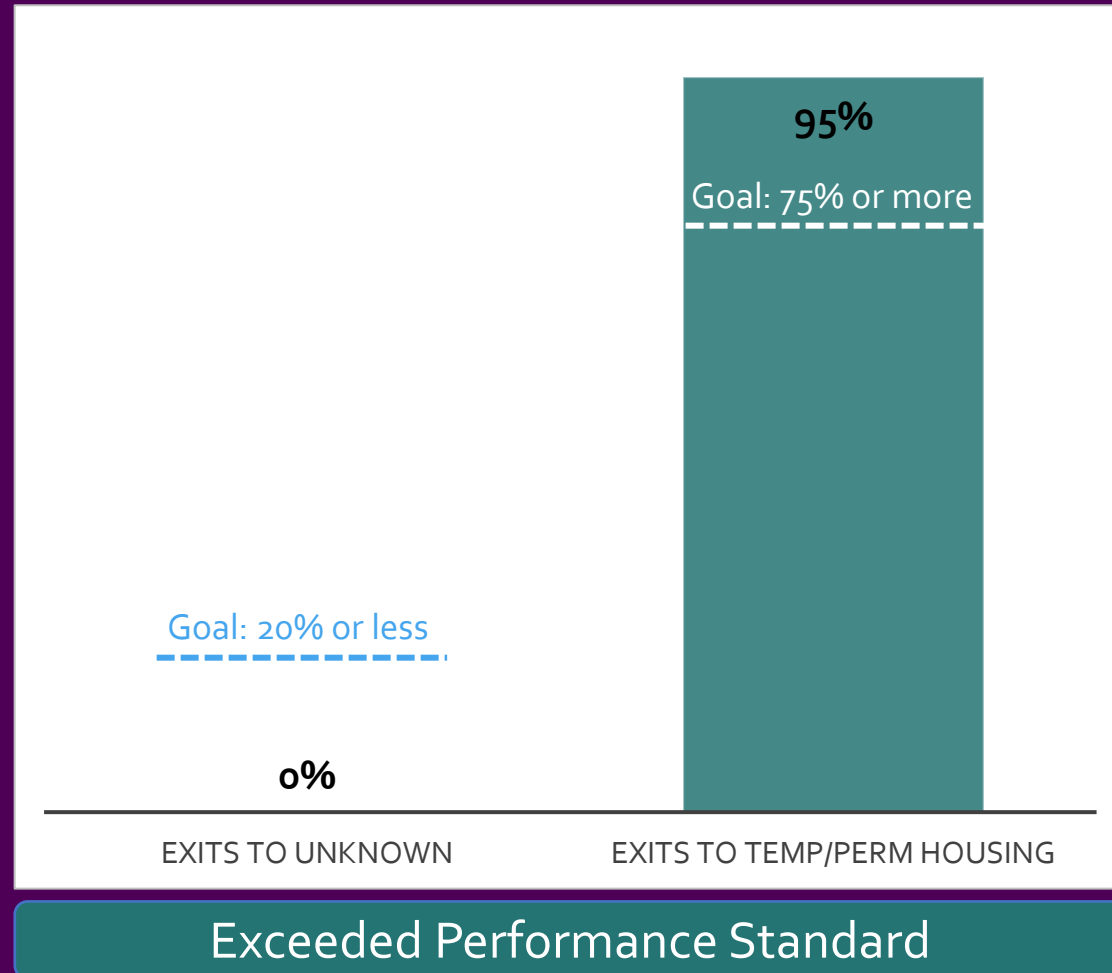
Goal: 5% of Referrals are denied by Provider



Did not meet performance standard*

RAPID EXIT PERFORMANCE OUTCOMES- EXITS

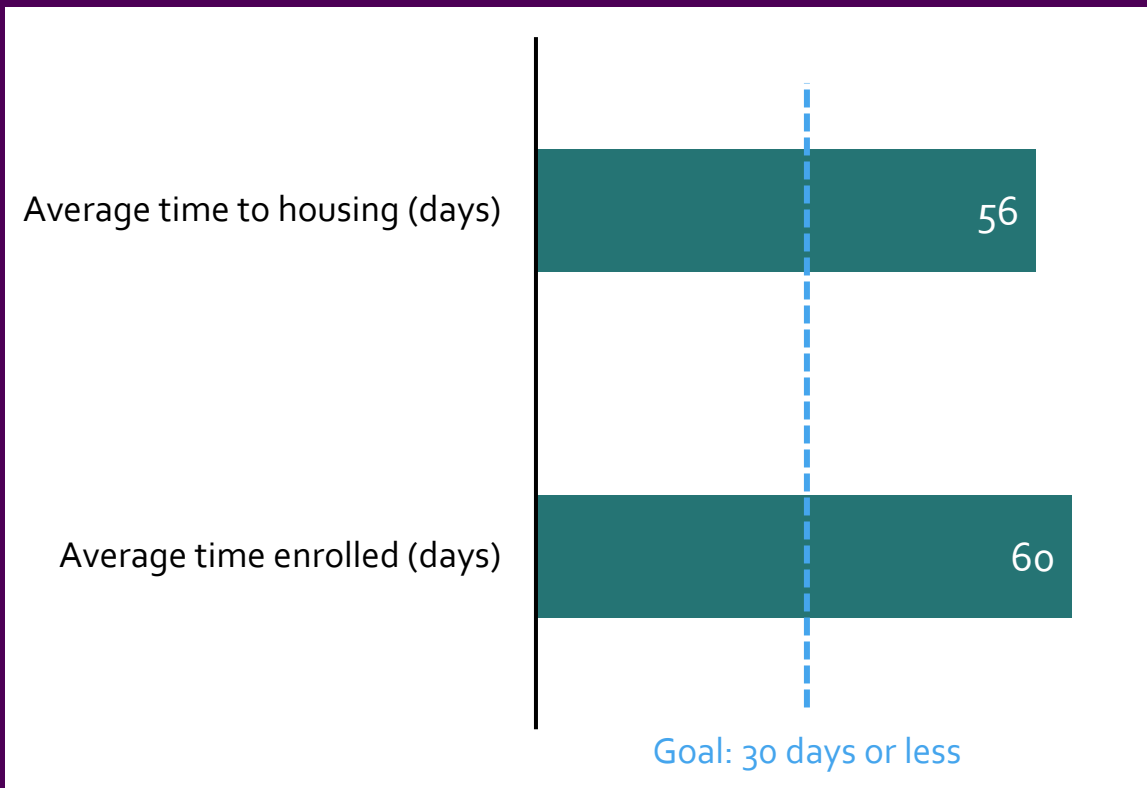
- 110 exits
- 104 exits to housing
- No exits to unknown destinations



RAPID EXIT PERFORMANCE OUTCOMES- LENGTH OF TIME

- Similar measures that may be combined based on feedback
- Will address data quality during 1:1 sessions with providers

Goal: All households exited/housed within 30 days

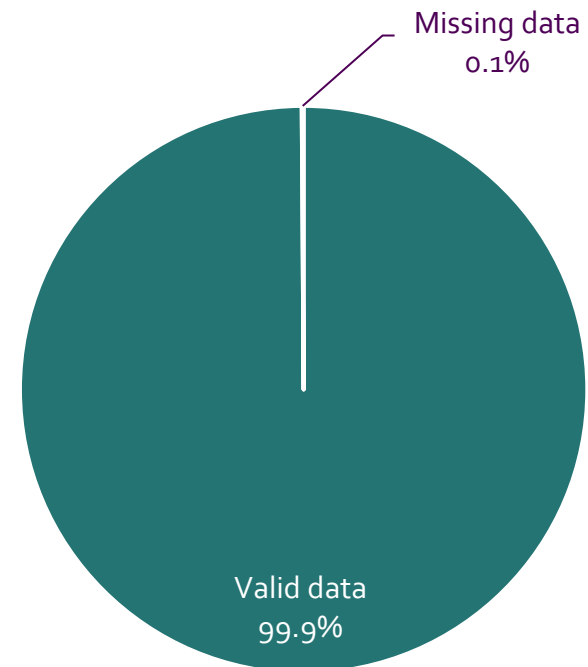


Did not meet performance standard

RAPID EXIT PERFORMANCE OUTCOMES- MISSING DATA

- 202 Enrollments
- Only 2 of 1,868 data fields were missing

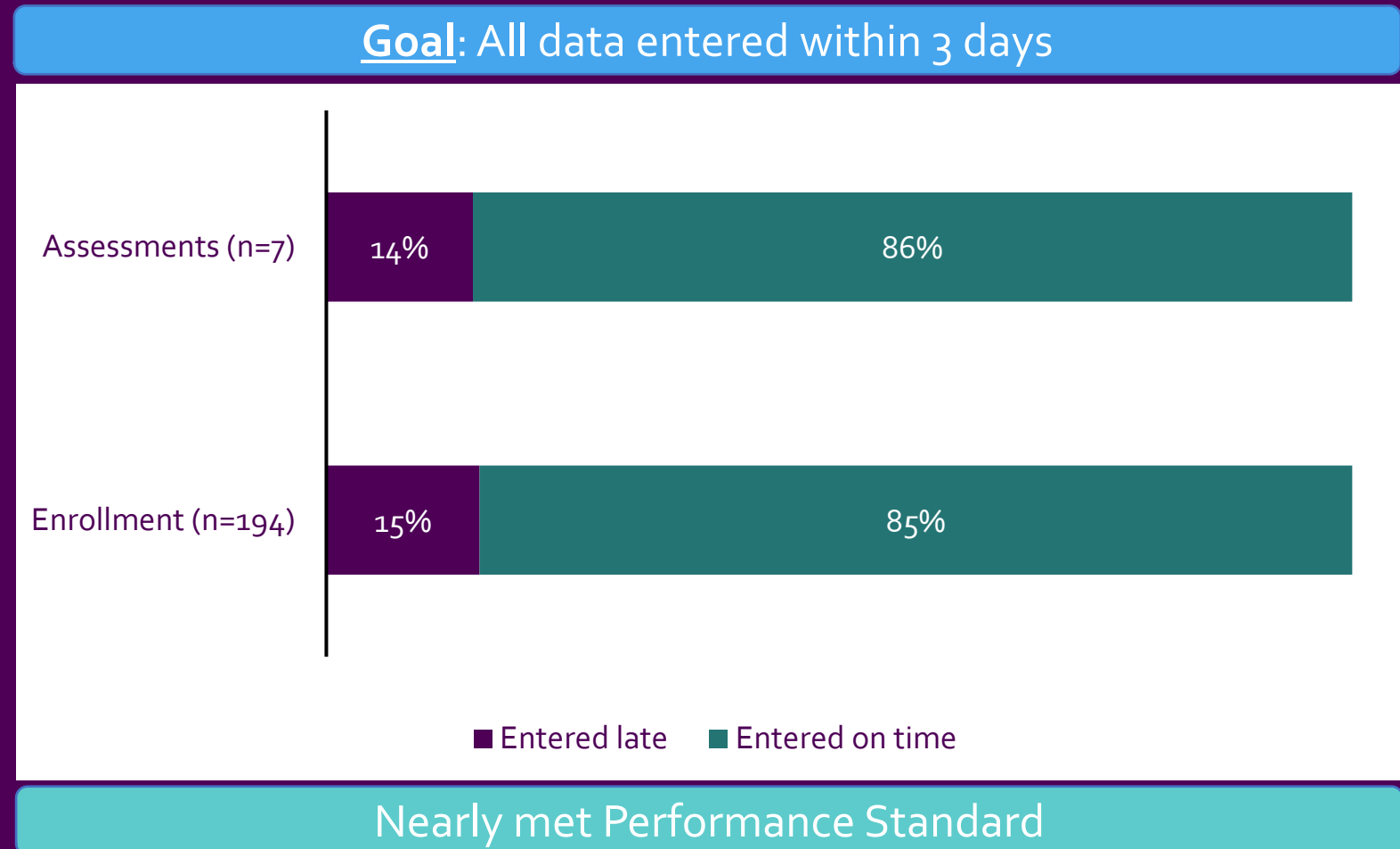
Goal: 5% or less missing data



Exceeded Performance Standard

RAPID EXIT PERFORMANCE OUTCOMES- TIMELINESS OF DATA

- Overall, 85% of data was entered on time



NEXT STEPS

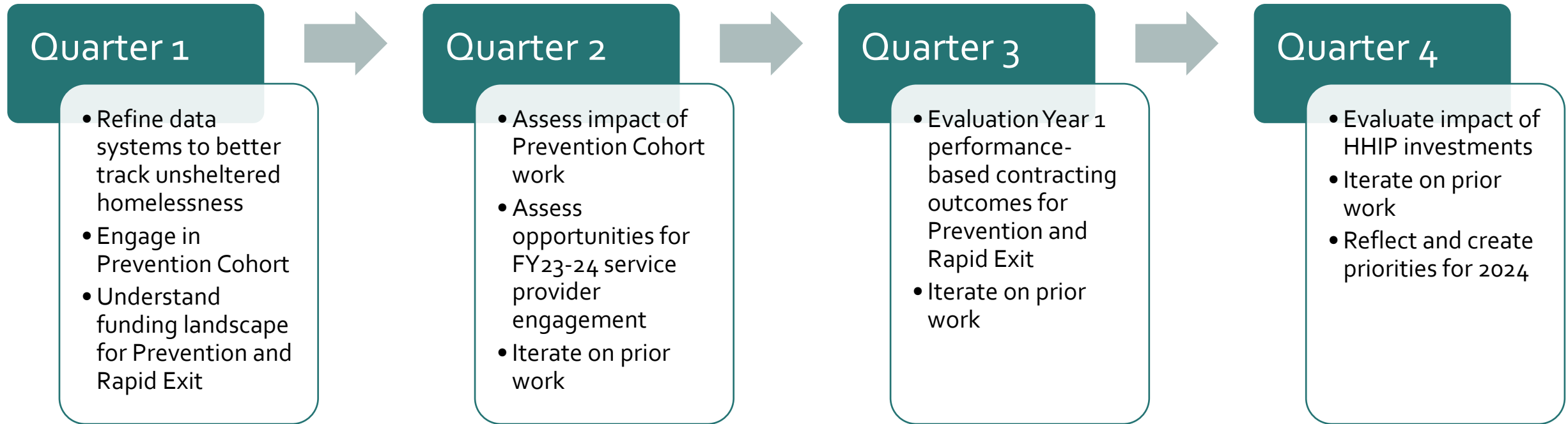
- Bring in new prevention providers into the CoC, increasing overall capacity to serve households at-risk of experiencing homelessness
- H3 continue to provide technical assistance and support to providers
- Develop a coordinated definition and approach to prevention, including the adoption of a standardized prevention prioritization tool
- Refine equity measures

ANNOUNCEMENTS

NEXT STEPS

Matt Mitchell, Focus Strategies

2023 ROADMAP



UPCOMING COMMITTEE MEETINGS

- August 17, 2023
- September 21, 2023
- October 19, 2023



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

MINUTES

DATE: Thursday, June 15th, 2023, 9:00 am – 11:00 am

RECORDING OF MEETING:

https://us02web.zoom.us/rec/share/iA_tjBFR6oZ7qcB6gTy8QfLJXxRYPBhiP9pDe7eDoi21XTs0Few_1MuCUgVnMsM_ymS-Bs7qkLA82cOT

PASSCODE:

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Time	Agenda Item	Presenter/Facilitator
9:00	Welcome and Introductions	- <i>Matt Mitchell, Focus Strategies</i>
	Hybrid Meeting Norms	- <i>Matt Mitchell, Focus Strategies</i>
	Review and Approval of Minutes	- <i>Matt Mitchell, Focus Strategies</i>
	Public Comment – Open Period for public comment on items discussed or not listed on the agenda.	- <i>Members of the public</i>
9:25	Prevention Learning Cohort Progress Update – Update from Community Solutions and discussion of prevention definition	- <i>Community Solutions</i> - <i>Shelby Ferguson, H3</i>
9:50	Measure X (and other funding sources) RFP Awards – Overview of recommendations, new providers, and funding source details	- <i>Shelby Ferguson, H3</i>
10:05	Provider Spotlight: HomeSafe – Overview of a targeted prevention and rapid rehousing program for older adults or adults with disabilities	- <i>Daisy Gallegos, Contra Costa Employment and Human Services, Adult Protective Services</i>
10:30	Update on Point-In-Time Count Reporting – Discussion on 2023 PIT Count infographic	- <i>Dana Ewing, H3</i>
10:45	Announcements	- <i>All</i>
10:50	Next Steps	- <i>Matt Mitchell, Focus Strategies</i>



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

Welcome and Introductions

Committee Members in Attendance: Wayne Earl, Deanne Pearn, Tony Ucciferri, Iman Novin, Juno Hedrick

Staff and Consultants: Dana Ewing (H3), Jamie Jenett (H3), Caroline Miller (H3), Shelby Ferguson (H3), Matt Mitchell (FS), Matt Lemon (FS)

Additional Attendees: Kalil Macklin (Anthem Blue Cross), Tom Albanese (Community Solutions), Stephanie Stovall (Health Services), Cheri Chassaing (SHELTER, Inc), Kathryn Ross (SHELTER, Inc.), Valerie Price (Caminar), Jasmine Pita (SHELTER, Inc.), Carl Mason (Hope Solutions), Jo Bruno (Delta Peers), Daisy Gallegos (CCC Adult Protective Services)

Hybrid Meeting Norms

Matt Mitchell described several norms for hybrid meetings including a recommendation to wear masks in person, practicing social distancing, raising your hand, saying your name before speaking, and maintaining a safe and respectful environment. Individuals who behave in a manner that threatens the safety of the group or that does not honor meeting norms may be asked to leave.

Review and Approval of Minutes

Wayne Earl made a motion to approve the minutes from May 18, 2023. Tony Ucciferri seconded the motion. There was no discussion. The motion passed unanimously.

Public Comment

No public comment was offered.

Prevention Learning Cohort Progress Update

Tom Albanese and Shelby Ferguson provided an update on work to develop a coordinated prevention system framework in partnership with Community Solutions. Tom Albanese noted that Community Solutions has been working with an ad-hoc group in the county and that the work is part of a national learning cohort focused on co-designing coordinated prevention approaches. Shelby Ferguson noted that they have presented this topic to the Committee before, and that Tom and others have been helpful in mapping out prevention in the community.

Tom Albanese stated that the group is working on developing a framework to help articulate principles and establish a shared, documented understanding of what prevention means in this context. He described reasons why it is useful to have a coordinated prevention framework including clarifying where prevention resources fit, supporting equitable investment, and facilitating alignment with partners.



PLAN FOR ACCELERATING TRANSFORMATIVE HOUSING (PATH) INNOVATIONS COMMITTEE MEETING

Tom Albanese described key concepts and definitions for prevention based on a public health model that includes primary, secondary, and tertiary prevention approaches. He noted that targeted prevention and diversion are coupled together in Contra Costa County's schema and discussed some funding restrictions when using federal dollars. He also presented some core principles that are described more fully in a companion document being developed including effectiveness, equity, and efficiency and noted that efficiency means in part that there is "no wrong door" and that supports are targeted and timely.

Juno Hedrick asked what the term "no wrong door" means in this context. Tom Albanese noted that a long of prevention work is not actually preventing literal homelessness and so we need to be efficient and target those most at risk. He stated that this couples with the idea of "no wrong door" as that means prevention services should be accessible and available as close to where people are living as we can make them. He noted some communities are training people in different sectors including health, education, and corrections to expand access points.

Wayne Earl asked about funding and stated that there can be challenges with diversion funds being used when there is no paper trail such as when someone is living with a friend as their unofficial landlord. He also asked about how 211 would be involved and noted that it is currently a primary way to access prevention but is under-resourced. He expressed worry about the impact of adding more work without more resources.

Tom Albanese noted that he personally does not advise using 211 and discussed an example in Sacramento that builds out additional access points in which people can receive support from competent, trained, and certified staff in partner agencies. He also noted that federal and state dollars are often not flexible enough to meet needs in many cases and that communities who are ahead on prevention work are developing flexible funds from private dollars, local dollars, and other sources. He stated that Community Solutions just provided a \$200,000 grant to Charlotte, North Carolina and discussed a new initiative in Columbus, OH that uses federal emergency rental assistance to build staff infrastructure. Jo Bruno noted the recent implementation of the 988 line for mental health and stated the prevention system could consider a similar approach.

Tom Albanese next presented on housing insecurity and stratifying risk levels in relation to developing a scale that can help standardize screening and map resources. He noted that the group is working on establishing a shared vision, understanding, and commitment.

Iman Novin asked about how technology will be used in the work. Tom Albanese discussed an example from Sacramento in which they use leaner versions of HMIS program set ups for access points to collect data and facilitate referrals. He also noted that some communities are looking at software called Unite Us and that there were still questions to consider about things like CalAim and interfaces between electronic records.



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Shelby Ferguson that Measure X includes some funding that operates outside of the HUD definitions and that they will be looking at work from Sacramento around trainings provided by people with lived experience. Tom Albanese noted that they would take feedback from today back to the ad-hoc group.

Deanne Pearn stated that this is a great step forward for the community and asked how it will be operationalized with providers. She noted that Hope Solutions is already on the ground doing work and that while she likes the idea of distributed responsibilities, it can put pressure on things like trainings and standards of care. She also asked how this work maps to what we already have, such as shelter beds.

Tom Albanese agreed and noted that the process is still in the beginning stages. He stated that no community has this fully figured out yet and that standards around things like ethics and trauma informed engagement are important. He noted that ensuring no harm is done is the paramount priority. Tom Albanese also noted that there is environmental scanning as part of this process that will involve mapping resources.

Tony Ucciferri noted that having a centralized access system like 211 can be helpful and asked if we will be moving away from that approach. He noted that it can be confusing when people have to use multiple systems and that even folks that work in the system like him don't even know all the resources. Tom Albanese stated that they want communities to remove artificial distinctions between the homelessness response system and other systems and said that there should be resources available no matter where people show up. Shelby Ferguson noted that discussions around homeless response often don't include things like prevention or food pantries, and that the idea is to open the discussions up. She also stated that the goal is to train people to know where to refer, including to 211 and other agencies.

Committee members discussed the idea of a centralized access point compared to allowing other agencies to assist with triage. Tom Albanese stated that he appreciates all the feedback and noted that training people takes some investment. He stated that it should be an all of the above approach and that if people in agencies are trained to do more than hand people a phone number then that can be helpful.

Measure X (and Other Funding Sources) RFP awards

Shelby Ferguson presented an update on Measure X and other funding. She noted that the Board of Supervisors passed funding recommendations this week for several programs including Homeless Housing Assistance and Prevention program, CalWORKS, Housing and Homelessness Incentive Program, and Coordinated Entry. She also discussed targeted prevention programs for transition aged youth, families with minor children, and people at imminent risk of losing housing.

Shelby Ferguson noted that \$3.96 million was recommended to support Prevention/Diversion and Rapid Exit funding including for contracts with five non-profits and that about \$1 million would support legal



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services. She noted that direct financial assistance is expected to be about 60% of each award which means around 350 households should be served assuming around \$5,000 per household.

Tony Ucciferri asked what direct assistance can be used for. Shelby Ferguson stated that the funds are pretty flexible and can be used for housing and related things like grocers if that is identified via problem solving.

Juno Hedrick asked which populations this can support. Shelby Ferguson noted that only a small portion of the population are at imminent risk of losing housing and that the funds can also support transition aged youth, CalWORKS, and other households.

Wayne Earl asked if this is one-time funding or reoccurring. Shelby Ferguson stated that there are both types of funding and that in general a lot of the funding is renewable.

Provider Spotlight: HomeSafe

Daisy Gallegos from Adult Protective Services (APS) presented an overview of the HomeSafe program that serves elder adults 60 or older and dependent adults from ages 18-59 with physical or mental limitations who are unable to perform activities of daily living who are APS clients or in the process of intake and who are at risk of or experiencing homelessness. She stated that the HUME Center provides direct services, and the program is funded by the California Department of Social Services and then a series of subcontracts including H3.

Daisy Gallegos noted that the components of the program include intensive case management, housing stabilization services, housing navigation, direct financial assistance, and connections to long-term supports.

Tony Ucciferri asked about program volume and whether there are any backlogs. Daisy Gallegos stated that clients must come through APS and they typically receive 5-20 referrals per month and are typically busier in the summer and winter. She noted that during busy seasons the waitlist can be for a week or two, but that clients usually have quick access.

Wayne Early asked about how abuse and neglect factor into program access. Daisy Gallegos notes that they can also receive referrals for self-neglect if people are not able to meet their basic needs. Juno Hedrick asked about access points and where they receive referrals. Daisy Gallegos noted that there are mandatory reporters in the community, and they can also receive self-reports from individuals.

Juno Hedrick asked how homelessness and imminent risk are defined. Daisy Gallegos stated they use a flexible definition that can include people with either a written notice or a verbal warning of eviction and that they can also consider people living with friends or family if it is not a stable situation.

Iman Novin asked if the HUME Center has a physical location. Daisy Gallegos stated that while they do have an office, the services are mobile and meeting clients where they live.



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Matt Mitchells asked about the connection between the services offered by HomeSafe and the prevention work presented earlier. Shelby Ferguson stated that HomeSafe is essentially a targeted prevention program that can do specific, individualized work including things like supports to address hoarding, relocation services, and legal assistance to help people stabilize housing.

Deanne Pearn asked if there was an income threshold. Daisy Gallegos stated there is no threshold but that having income is helpful with locating housing and that they work to connect people without income to shelters, SSI, and other benefits. Deanne Pearn noted that this means there is some overlap with the homeless system target population but that many clients may not overlap.

Iman Novin asked who landlords can talk to about making units available. Daisy Gallegos stated they can work with the HUME center to determine matching and that HomeSafe can help with things like supporting a portion of rent for a few months when needed. She noted this approach is often cheaper than using hotels.

Matt Mitchell stated that this program is interesting because it serves people at various stages of risk levels and that it may be a good test case to think about coordinated prevention in the community.

Update on Point-in-Time Count Reporting

Dana Ewing discussed some upcoming reports related to the Point-in-Time (PIT) Count. She noted that there is currently an infographic up on the website and that they are working on a StoryMap with a consultant. She stated the StoryMap will use GIS data on unsheltered homelessness overlaid with other county data and additional research and information.

Wayne Earl noted that the infographic has been widely distributed and noted that it can obscure in some cases. He discussed the example that while the County saw a 4% rise in the PIT count, the City of Richmond saw a rise of 79%. Dana Ewing noted that they will be specifically addressing that issues that that they would like folks to look at regional efforts where possible. She noted that the largest city in all three regions had an increase, while the cities around them had decreases.

Shelby Ferguson noted that this may be due in part to where services are located and that they often hear from people that they stay near services. Wayne Earl stated he wants to be sure we are not discounting cities and other areas with great needs. Dana Ewing noted that the StoryMap should help and that they would like to connect to discuss options.

Juno Hedrick stated that referring to the expertise of people experiencing homelessness can also help us know what is going on and noted for example that people may feel that some places are less safe than others. Juno Hedrick noted that the Committee could think through surveys, intake questions, or other methods to ask people why they choose to stay in certain areas. Dana Ewing stated that they do ask where people lost their housing, but that does not always match with where people slept last night.



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Matt Mitchell asked if some of that type of data from the PIT survey will be included in the StoryMap. Dana Ewing asked that committee members let her know if they feel anything is missing from the infographic and that they are working on the annual report so now is a good time to provide feedback.

Iman Novin stated that it may be useful to pair the StoryMap with how many resources would be needed to address gaps. Jamie Jenett stated they have tried to do something similar in the past but that it can be challenging to tell the story and determine the true cost as things shift quickly and there are lots of nuances. She noted that they may want to further discuss the idea with additional people in the County. Deanne Pearn stated that some of this type of work may be a good role for All Home to help get a regional view.

Wayne Earl noted that while we do good work on the PIT county, it may be an undercount which could mean using it to determine resources would be undercutting the actual resources needed. Dana Ewing noted that the number of people served in the CoC over the course of a year can also be used.

Announcements

Jamie Jenett stated that there is a funding opportunity related to Adult Protective Services and the HomeSafe program that was released last week. She suggested that folks who are interested in learning more should look at the Request for Qualifications.

Next Steps

Matt Mitchell noted the Committee will be moving into Quarter 3 and upcoming meetings will include a focus on performance-based contracting, accountability corners, and more. The next meeting is scheduled for July 20, 2023.