# Contra Costa County Advisory Council on Aging Technology Group Minutes Wednesday, March 10, 2021

<u>Call to Order</u>: Steve Lipson called the meeting to order at 9:30 am. Meeting conducted using the Zoom meeting platform.

Present: Steve Lipson, Kevin Donovan, Jill Kleiner, Penny Reed, Jim Donnelly, Sam Sakai-Miller

<u>Absent</u>: Gail Garrett (LOA), Erin Partridge, Sara Shafiabady

Staff: Anthony Macias

#### **Approval of Agenda/Minutes**

- Approval of Today's Agenda Penny motioned to approve; Jill motioned second; agenda approved by all present.
- Penny moved to approve February 2021 minutes; Jim moved to approve with spelling and grammatical corrections, Penny motioned second; approved as amended by all.

**Announcements:** None

**Public Comment:** None

## **Technology Corner**: Steve Lipson

• Training session on line with folks- how older adults perceive technology and issues we address; some segments are not as comfortable, don't conceptualize what downloading is; When there is an attachment they do not know to save to a document folder and often keep the email in order to review the document again.

#### ACOA and AAA Website Update

- Web/Content Update: Sam Sakai-Miller
- Reviewed PowerPoint CCC ACOA Website Refresh
- Discussion on next steps for editing/updating the website.
- Kevin: how much traffic to website; how to market the website to get more viewers?
- Shared documents from Sam.
- Erin: requested font size changes.

#### **Potential Speakers**

- Steve has asked Shirley Krohn to speak to workgroup about the Legislative advocacy process and letter. Place the Internet for All bill on the next agenda.
- Kevin- Master Plan for All has section on closing digital divide, can we have someone come
  to talk to tech WG about this. Steve would like to reach out to Mr. Benato from UC to see
  about speaking.

• Steve- woman from Emergency Services, Meredith Gerhardt spoke at local providers meeting. Ask Glenda if she has a contact. mgerh001@so.cccounty.us

#### <u>Identifying County/District/City Tech /Telco Surveys/Demographics</u>

 Ask Anthony for Demographics and background of city/county adoption of cell phones, tablets, technology penetration; how many have or do not have internet access; hardware, etc.

#### **Discussion: Post-Pandemic**

- Strategies and Stakeholders: Older adults and poor communities do not have the technology or internet access; the pandemic revealed this.
- See if we can get stakeholders united on this. What sort of legislation is important to put forth?
- Sam- recycling of aging devices into the community; a creative partnership; has done this with School district.
- Steve will follow-up with more information and detail about this.

<u>New Business for next meeting:</u> Steve will send out information on Internet for all Bill and Internet for All Act of 2021: Prioritizes the deployment of broadband infrastructure in the most Vulnerable and unserved rural and urban communities by utilizing the CA Advanced Services Fund (CASF) to provide community grants to bridge the digital divide.

Net Neutrality Bill?

### **Action Items for Executive Committee:**

None

#### **Future Meetings:**

• Next meeting: Wednesday, April 14, 2021

The meeting adjourned at 11:30 am.