



CONTRA COSTA COUNTY OVERSIGHT COMMITTEE MEETING MINUTES

Date: May 17th, 1:30 pm – 3:00 pm

Please send requests for the recording to contracostacoc@cchealth.org.

Oversight Committee Attendance: Angela Bullock-Hayes, EHSD; Bill Shaw, Winter Nights Family Shelter; Deanne Pearn, Hope Solutions; Janel Fletcher, Shelter Inc; Jenny Robbins, CCHS:H3; Jo Bruno, Consumer Advocate; Jonathan Russell, Bay Area Community Services (BACS); Juno Hedrick, Youth Action Council; Justin Jarratt, Contra Costa Crisis Center; Leslie Gleason, Trinity Center; Pat Mims, Reentry Success Center; Rhonda James, STAND!; Teri House, City of Antioch; Wayne Earl, Rock Harbor Christian Fellowship

Absent: Alejandra Chamberlain, Contra Costa County Office of Education; Gabriel Lemus, Contra Costa Department of Conservation and Development; Shawn Ray, San Pablo Police Department

Staff Attendance: Shelby Ferguson, H3; Jaime Jenett, H3; Michele Byrnes, Homebase; Elaine de Coligny, EdeColigny Consulting; Jamie Schechter, H3

Community Attendance: Dawn Morrow, Contra Costa County;

AGENDA

AGENDA ITEM	PRESENTERS	TIMING	DESCRIPTION
Welcome & Roll Call	- <i>Jo Bruno, Co-Chair</i>	10 minutes (end 1:40)	Introduction of Oversight Committee members
Called the meeting to order at 1:32 PM.			
Public Comment	- <i>Members of the Public</i>	5 minutes (end 1:45)	Time for comments from the public.
- Jo Bruno announced that she will be presenting a state-wide workshop for the California Association of Mental Health Peer Support Organization (CAMHPRO) around how to intertwine homelessness and peer support. Jo shared a link for more information in the chat.			
Review April Meeting Key Takeaways & Approve Minutes from the 2022.04.29 Meeting	- <i>Jo Bruno, Co-Chair</i>	5 minutes (end 1:50)	The following items were covered during the April Oversight Committee meeting: <ul style="list-style-type: none"> • The Committee approved the shift of responsibility for the review and identification of immediate next steps from the Coordinated Entry Evaluation

			<p>from the Oversight Committee to the PATH Innovations Committee in 2022.</p> <ul style="list-style-type: none"> ○ This question will be brought to the PATH Innovations Committee at their next meeting. ● Elaine de Coligny (consultant) and Shelby Ferguson (H3) review key changes and community feedback on the program models and performance standards. <ul style="list-style-type: none"> ○ The Committee requested an additional meeting in May to discuss the program models and performance standards before moving for a vote. <p><u>ACTION ITEM:</u> Approve the meeting minutes from April 29, 2022.</p>
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There was no discussion of this item.

Motion:

- State of the Motion: Approve the meeting minutes from April 29th, 2022.
 - Motion: Teri House
 - Second: Bill Shaw
- Discussion: None.
- Procedural Record
 - AYES: Bill Shaw, Winter Nights Family Shelter; Deanne Pearn, Hope Solutions; Janel Fletcher, Shelter Inc; Jenny Robbins, CCHS:H3; Jo Bruno, Consumer Advocate; Jonathan Russell, Bay Area Community Services (BACS); Juno Hedrick, Youth Action Council; Justin Jarratt, Contra Costa Crisis Center; Leslie Gleason, Trinity Center; Pat Mims, Reentry Success Center; Rhonda James, STAND!; Teri House, City of Antioch; Wayne Earl, Rock Harbor Christian Fellowship
 - NOES:
 - ABSTAINS: Angela Bullock-Hayes, EHSD; Pat Mims, Reentry Success Center

The motion passed.

<p>Review Program Models and Performance Standards for Approval</p>	<ul style="list-style-type: none"> - <i>Elaine de Coligny, EdeColigny Consulting</i> - <i>Shelby Ferguson, H3</i> - <i>Michele Byrnes, Homebase</i> 	<p>35 minutes (end 2:25)</p>	<p>Following an intensive community engagement process, the program models are ready for final review. Program models identify key elements of each program type (e.g., emergency shelter) to help standardize the quality of each intervention across a system of care.</p> <p>Once the program models are finalized, they will be integrated in the Continuum of Care’s</p>
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	<p>- Teri House, Co-Chair</p>		<p>Written Standards. This step will required approval from the Oversight Committee.</p> <p>Committee members are highly encouraged to review the program models in full, in advance of the May Oversight Committee meeting.</p> <p><u>ACTION ITEM:</u> Recommend the program models and performance standards for approval by the Council on Homelessness.</p>
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Teri House and Shelby Ferguson presented some slides with information and review about the purpose of the Oversight Committee and its membership, the purpose of the project models and performance standards, the overall process with timeline, the list of the program models with its standardized structure, and key changes to current practices. Shelby explained the community feedback process with timeline and outcomes and how the feedback was integrated into the staff report as well as into the survey design. Additionally, Shelby also showed the main quantitative findings with outcome and important narrative responses.

Question from Jonathan Russell: Is PSH standing in for participants needing permanent subsidies or high level of care when they transition from RRH program?

Answer: Elaine de Coligny answered that many systems have used PSH as section A for people who have disabilities who used to be homeless but recommended agencies to be very thoughtful about what kind of resources RRH participants that need ongoing subsidies can be eligible for.

There was a time for open questions and the followings questions/comments were made from the meeting members:

Question from Pat Mims: In regard to the housing model addressing non-sobriety and criminal justice, this model does not include the system of reentry as a partner, and Pat thinks it should be an automatic referral process for reentry for Contra Costa County so that people can be eligible for a variety of services.

A: Elaine de Coligny answered that this is an iterative process, and it should be good to include as best practice for next year.

Comment from Bertha Lopez, The Hume Center: stated that some of the programs that are part of the Rapid Resolution programs connect other individuals to reentry and different resources when they are handed it off to other providers and thinks the system is effective and appreciated Pat's comment.

Answer: Shelby Ferguson appreciated this comment and knows there is a need for assistance to have more integration with other parts of the system that they might not be connected to such as reentry. Jonathan Russell mentioned that the intersection, connection, and partnership between agencies is important. Elaine de Coligny stated that other benefits that are outside of the system or adjacent to the system are non-cash benefits (e.g., food stamp, Medicaid, etc.) and that there is a current measure that is tracking people who come in without those benefits but are being connected to these benefits and encouraged members to ask what we expect and how we know whether we are meeting those expectations. Shelby Ferguson expressed

that contracted providers will have an opportunity to provide feedback on the program models at the end of year one as well as at the sixth-month period.

Comment from Susan Gleason: Stated that she would like to see more conversation around the racial equity measures as she feels it is not very clear how the providers get to those places and to know how we are on track.

Answer: Elaine de Coligny answered that the data is the bio product of systemic racism and dismantling that and building a justice and equitable society is not easy and added that measures may not be on tracked. She emphasized that when enrolling people in your program from CE, you can't change the racial make-up of who is being referred but instead what you are countable for is enrolling people in comfortable rates across racial groups and for exiting people from the program. Having a commitment to positive housing placements across racial groups will be the positive outcome result. Susan recommends having some trainings for explicit bias providers who are not recognizing this.

Comment from Janel Fletcher: thinks it would be nice to have an open-ended feedback opportunity for people to provide feedback at the moment they are being served (what works vs. what is not working) as opposed to obtaining feedback during a short period of time.

A: Shelby Ferguson really liked this idea and thinks there are ways the team can do this through surveys, email, suggestion box, etc.

Teri House took over the presentation and presented two slides, one with the meaning of this vote and anticipated next steps from today's vote.

Motion:

- State of the Motion: Recommend the Council on Homelessness integrate the program models into the CoC's Written Standards.
 - Motion: Jo Bruno
 - Second: Pat Mims
- Discussion: None.
- Procedural Record
 - AYES: Angela Bullock-Hayes, EHSD; Bill Shaw, Winter Nights Family Shelter; Deanne Pearn, Hope Solutions; Janel Fletcher, Shelter Inc; Jenny Robbins, CCHS:H3; Jo Bruno, Consumer Advocate; Jonathan Russell, Bay Area Community Services (BACS); Juno Hedrick, Youth Action Council; Justin Jarratt, Contra Costa Crisis Center; Leslie Gleason, Trinity Center; Pat Mims, Reentry Success Center; Rhonda James, STAND!; Teri House, City of Antioch; Wayne Earl, Rock Harbor Christian Fellowship
 - NOES: None
 - ABSTAINS: None

Shelby Ferguson finished the presentation by providing a slide with next steps and implementation, with contract starting on July 1st. Another slide with potential next steps for CoC Oversight Committee. As also shown. Shelby provided some space for last minute questions or comments. All comments were about people being excited about the changes.

Adjourn	- <i>Michele Byrnes, Homebase</i>		Close meeting
Michele adjourned the meeting at 2:30pm.			