

**Contra Costa County Advisory Council on Aging
Technology Group Minutes
Monday, July 6, 2020**

Call to Order: Steve Lipson called the meeting to order at 9:30 am. Meeting conducted using the Zoom meeting platform.

Present: Steve Lipson, Kevin Donovan, Jill Kleiner, James Donnelly

Absent: Gail Garrett

Staff: Anthony Macias

Approval of Agenda/Minutes

- Approval of Today's Agenda – Kevin moved to approve today's agenda; Jill motioned second, approved by all present.
- Kevin moved to approve June; Steve motioned second- approved by all who were present at June meeting.

Announcements:

- None

Public Comment:

- Steve mentioned the large spike in COVID19 cases in county; this partly due to prison transfers and infection of correction officers who live in county bringing numbers up.

Presentations:

- None

Discussion:

Revisit and Discuss ACOA Web page:

- Steve went back and reviewed web page that had been the focus of this workgroup prior to pandemic.
- Kevin had sent these inquiries to team after last month's meeting.
 - *Welcoming Letter from Susan: I like the letter and my only suggestion would be to add a sentence directing the reader to the I&A tab if they are looking for initial guidance on senior programs from knowledgeable social workers.*
 - *APS: On the APS web site there is a link to the Elder and Dependent Adult Abuse power point. This is a rather lengthy presentation which references statistics from 2007-2008. Some type of a shorter and updated presentation is needed.*
 - *Contra Costa County: This needs to be relabeled as Contra Costa Health Services and then linked to their web site, which again I think is very well done. Currently it links to the Ombudsman's presentation which is redundant and not needed.*

- *Long Term Care: This links to the Ombudsman web site which I think is appropriate.*
- *Information and Assistance: The linked page is OK, but I think it could be repackaged and have the information presented in a more contemporary way. The information provided is fine. As this is a key source of information, should this be at the top of the list of referenced "Important Links"?*
- *APS needs to be spelled out in Important Links.*
- Anthony to follow-up and make changes to ACOA webpage that he is able and with work with EHSD webmaster on the rest.

ACOA Technology Workgroup during the COVID19 Pandemic:

How can we tech support older adults in community about technology?

- Steve: WCCTAC volunteers list can be expanded in logical ways in how we want to reach out to folks;
- Steve spoke with folks in El Cerrito; volunteers are sort of on furlough as well as employees; his sense is folks can pivot to volunteering on technology training.
- This WG would reach out to senior centers to see whom these volunteers are and get them on-line to Reach out and volunteer with their communities and staff in order help more older adults get on line, connect, and interact in light of the pandemic to lessen isolation. Isolation is a major ongoing issue with many older adults.
- Jill- train the volunteers at SC so that they can go out, electronically, to contact and reach those who are isolated.
- Jim- Danville biggest challenge is reaching out to those who really need support.
- Steve- in Richmond many do not even have internet connections.
- Training needed with these different groups, this is a considerable task.
- Steve is currently the trainer to train the trainers.
- A way to reach out to help with candidates to train are churches and Senior Community on Aging; Senior Advisory Committees in various cities.
- Steve will share what his script is.
- Discussion of what is and is not available at senior centers.

Discuss most important technologies and concepts that older adults

can/should learn, and how to communicate/convey/teach the information:

- What are next steps:
- Item on the agenda to send Steve contact information about Senior Coalitions.
- Senior center contact manager; Nhang has a list of senior center contacts;
- Glenda has contacts for senior coalitions.
- Jim stated that senior center directors in county have monthly calls- there are 2 informal groups; so we know that there is a group to reach out to.

- Try model on one group and see how that goes; Steve will go after the El Cerrito/Richmond group.
- With senior centers. Committee on aging and Elder Tech. Steve to recruit from this group.
- Steve- consider the general meeting and email that will go out asking them for contact information
- Kevin- contact information from informal list of senior center managers; Jim will be able to get this.
- Steve: ideas on what programs/platforms that needed to training- ZOOM, etc.
- Kevin- what about health care systems that use technology to handle medical visits?
- Jim: more volunteers from the council. Ask folks what they would like help with?

Action Items for Executive Committee?

- None

Future Meetings:

- Next meeting: Monday, August 3, 2020

The meeting adjourned at 11:00 am.