

**Contra Costa County Advisory Council on Aging
Technology Group Minutes
Monday, September 9, 2019**

Call to Order: Steve Lipson called the meeting to order at 9:30 am.

Present: Steve Lipson, Kevin Donovan, Gail Garrett

Absent: Jill Kleiner

Staff: Anthony Macias

Approval of Agenda/Minutes

- Approve June Agenda – Kevin moved to approve September agenda, Steve motioned second, approved by all present.
- Kevin moved to approve August minutes, Steve motioned second, approved by all present.

Announcements: Steve Lipson, Chair

- City of El Cerrito will be hosting a resource fair on October 2nd; Steve will attend.

Public Comment: None

Presentations: I&A - Information & Assistance – Nhang Luong, Aging and Adult Services SSA

- Helpline connects people with resources.
- Talk with I&A social workers- food, housing, home care,
- What's available in the community
- Entry point to AAS – APS reports taken and IHSS application taken
- Follow-up with callers to see if services were set up
- Six social workers; 2 Part-time retirees from APS assist with APS calls
- Most calls are actual new inquiries
- 1500 calls per month
- Contract with 211 line to refer callers to I&A where there is a “senior” need
- 60+AAA; APS 65+ or dependent adult; Subsidize housing 62+HUD
- Review of I&A webpage and Community Resources links.

Discussion

- ACOA Website Updates: Policies and Procedures
- In order to update any of the sites (needs updating in big way) who does the work? How do we get info/content onto site? Links for each workgroup: info on the workgroup; link to agendas? Minutes?
- Mechanism for how the link updates; example is SMAC page has not been updated in several years.

HICAP, I&A, Area Agency on Aging Website(s)- Discussion;

Member Report:

- None

Action Items for Executive Committee?

- None

Public Comment

- Overview: Contra Costa Library System Technologies & Resources- huge electronic catalogue of resources.

Future Meetings:

- invite Tish Gallegos, EHSD Division manager, Communications/Media Relations
- Next meeting: Monday, October 7, 2019

The meeting was adjourned at 11:30 am.