



Contra Costa County

Treasurer-Tax Collector's Office • 625 Court Street • Martinez, CA 94553 • www.cctax.us

VISITS TO TAX COLLECTOR'S OFFICE BY APPOINTMENT ONLY

For the health and safety of the public from COVID-19, Tax Collector's Office is limiting visits to appointments only.

To request an appointment, please call (925) 957-5280 or email taxinfo@tax.cccounty.us. Appointments are available in ten-minute slots and occur between 9:00 AM and 4:00 PM, Monday through Friday except holidays.

Taxpayers wanting a payment receipt may submit a self-addressed stamped envelope to: Tax Collector's Office, 625 Court Street, Room 100, Martinez, CA 94553. Otherwise, your mail-in cancelled check or online confirmation number/email may serve as receipt. The [online copy of your tax bill](#) also shows the payment amount and date.

COVID-19 BUILDING ENTRY AND SYMPTON SCREENING

Before arriving for appointment, please read each of the following questions carefully. If you answer NO to ALL QUESTIONS, Access to the building is APPROVED. Entry CONFIRMS that you have answered NO to all questions. If you answer YES to ANY QUESTION, Access to the building is NOT APPROVED. DO NOT ENTER THE BUILDING.

1. Have you experienced any new, unusual, or unexplained symptoms in the past 48 hours?

- Fever or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

2. Within the past 14 days, have you been in close physical contact (6 feet or closer for a total of 15 minutes or more over a 24-hour period) with a person who is known to have confirmed positive COVID-19 or with anyone who has any symptoms consistent with COVID-19?

3. Are you isolating or quarantining because you may have been exposed to a person with COVID-19 or are worried that you may be sick with COVID-19?

4. Are you currently waiting on results of a COVID-19 test?

To speak to a representative of the Tax Collector's Office, please dial (925) 957-5280 and follow the prompts. Calls are taken between 9:00 AM and 4:00 PM, Monday through Friday, except holidays. We anticipate a higher volume of calls this year due to the pandemic. We appreciate your patience while waiting for your call to be answered