



Contra Costa County

Treasurer-Tax Collector's Office • 625 Court Street • Martinez, CA 94553 • www.cctax.us

Media Release

FOR IMMEDIATE RELEASE

November 16, 2020

TAXPAYER SERVICES (925) 957-5280

Email: taxinfo@tax.cccounty.us

PLANNING TO VISIT THE TAX COLLECTOR'S OFFICE? MUST MAKE AN APPOINTMENT

To ensure public safety during COVID-19, the Contra Costa County Tax Collector's Office is open by appointment only. Please call (925) 957-5280 or email taxinfo@tax.cccounty.us to schedule an appointment, available between 9:00 AM and 4:00 PM, Monday through Friday, except holidays.

Taxpayers wanting a payment receipt may submit a self-addressed stamped envelope to: Tax Collector's Office, 625 Court Street, Room 100, Martinez, CA 94553. Otherwise, your mail-in canceled check or online confirmation number/email may serve as receipts. The online copy of your tax bill also shows the payment amount and date.

COVID-19 BUILDING ENTRY AND SYMPTOM SCREENING

Before arriving for an appointment, please read each of the following questions carefully. If you answer NO to ALL QUESTIONS, access to the building is APPROVED. Entry CONFIRMS that you have answered NO to all questions. If you answer YES to ANY QUESTION, access to the building is NOT APPROVED. DO NOT ENTER THE BUILDING.

1. Have you experienced any new, unusual, or unexplained symptoms in the past 48 hours?
 - Fever or chills
 - Cough
 - Shortness of breath or difficulty breathing
 - Fatigue
 - Muscle or body aches
 - Headache
 - New loss of taste or smell
 - Sore throat
 - Congestion or runny nose
 - Nausea or vomiting
 - Diarrhea
2. Within the past 14 days, have you been in close physical contact (6 feet or closer for a total of 15 minutes or more over a 24-hour period) with a person who is confirmed positive for COVID-19 or with anyone who has any symptoms consistent with COVID-19?
3. Are you isolating or quarantining because you may have been exposed to a person with COVID-19, or are worried that you may be sick with COVID-19?
4. Are you currently waiting on the result of a COVID-19 test?

If you have any questions, please call (925) 957-5280 or email taxinfo@tax.cccounty.us.

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