



# CONTRA COSTA COUNTY, CALIFORNIA

## Public Access Under the Americans with Disabilities Act Policy

**In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA") and other civil rights laws, Contra Costa County will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, facilities or activities.**

**Employment:** Contra Costa County does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

**Effective Communication:** Contra Costa County will, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities, so they can participate equally in the County's programs, services and activities.

**Modifications to Policies and Procedures:** Contra Costa County will make all reasonable modifications to policies and programs to ensure people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities.

**Access to Facilities:** Contra Costa County is committed to making its facilities accessible to individuals with disabilities, when this is not immediately feasible, alternative accessible locations will be offered.

ADA related laws and regulations do not require Contra Costa County to take any action which would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden. Contra Costa County will not place a surcharge on a particular individual with a disability or group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of a policy.

Anyone who requires an auxiliary aid or service for effective communication, alternative facility access issues or a modification of policies or procedures to participate in a program, service or activity of the County, should request access from the designated program or building contact. Contact information is posted at the entrance to the facility or suite where services are provided.

Requests for accommodation should, if possible, be at least 48 hours before the scheduled event, meeting or visit.

For more information or complaints regarding an ADA accommodation request to a program, service, or activity of Contra Costa County, please contact:

Contra Costa County  
Risk Management Department  
Susan Skamser  
ADA Public Access Coordinator  
2530 Arnold Drive, Suite 140  
Martinez, CA 94553

Email: [Susan.Skamser@riskm.cccounty.us](mailto:Susan.Skamser@riskm.cccounty.us)

Phone: (925) 335 -1400

FAX: (925) 335-1421

A request for accommodation can be submitted using the following form: [ADA Public Access Request Form](#)

A written complaint may be sent using the attached form: [Complaint / Appeal of Denial Form](#)